New Working
New Living

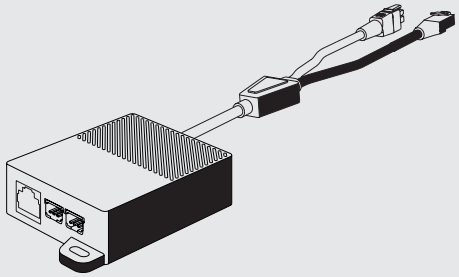
Website: www.flexispot.com
Tel: 1-855-585-5618
Address: 6475 Las Positas Rd. Livermore, CA 94551

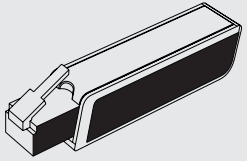
FlexiSpot

User Manual

Item No. BT057

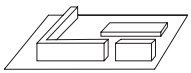
Before installing any of the following accessories, drill pilot holes at the appropriate positions on the underside of the tabletop, then secure them with screws.





INSTRUCTIONS –
KEEP FOR FUTURE REFERENCE

Pre-installation Guide



Assemble on a carpet to prevent scratches.



It is recommended to prepare a Phillips screwdriver or an electric drill

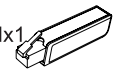
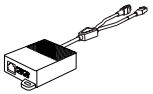
Accessory Contents

Note: The outlines shown below are for reference only. In some cases, they may differ from the actual product. Please refer to the actual product as final. If you notice any missing tools or encounter installation problems, please contact customer service.



Ax2

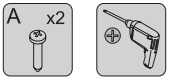
Parts List

No.	Part	No.	Part
①	BTD02-CNx1 	②	Adapter Box x 1 

Installation Steps

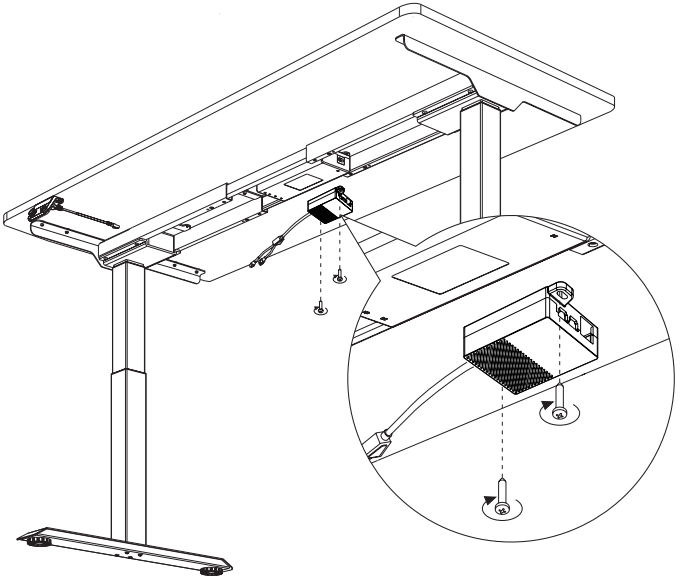
Step 1

Install the Adapter Box



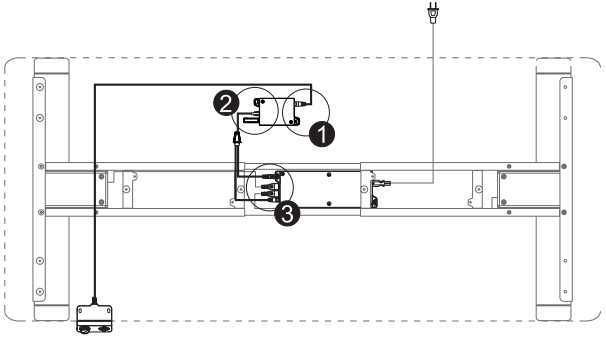
Not provided

First remove the baffle, then install the adapter box

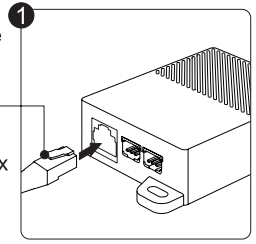


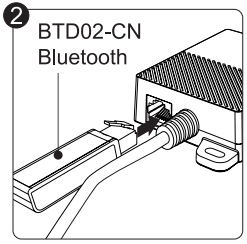
Step 2

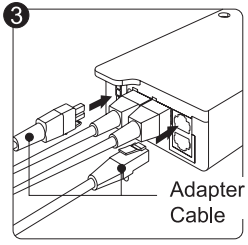
Wiring



Disconnect the hand control cable from the control box, and plug it into the adapter box as shown







Step 3

Download and Install the Desktop Smart Control App

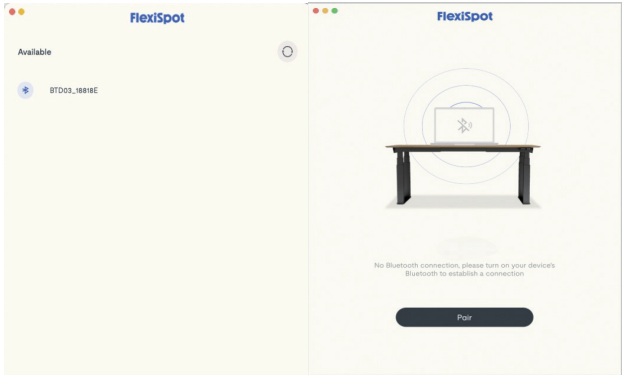
1. Please go to the product page on https://www.flexispot.com and click the Download button to download the corresponding version of the client.

2. After installation is complete, you can add the Bluetooth device. Only after a successful connection can control operations be performed.

Software User Guide

•Bluetooth Connection

Step 1: Launch the application to start device connection.
Step 2: Once the connection is successful, the main interface will be displayed.
Step 3: When launching the application again, if both the computer and the height-adjustable desk are powered on and Bluetooth is enabled, the device will connect automatically.



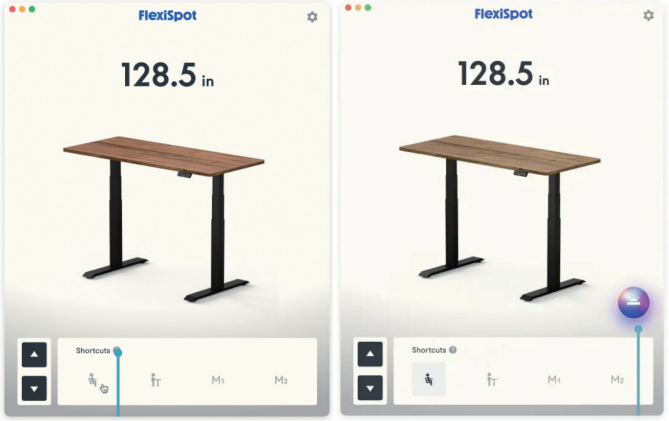
Bluetooth Connection

•Lifting Function

After a successful connection, enter the main interface. You can adjust the desk to your desired height by pressing the “▲” (Up) or “▼” (Down) button on the main interface.

•Memory Height Function

Raise the desk to the desired sitting or standing height. Press and hold the "🧍" / "🪑" button to save the current height as a customized preset. Up to 4 customizable height presets can be set.

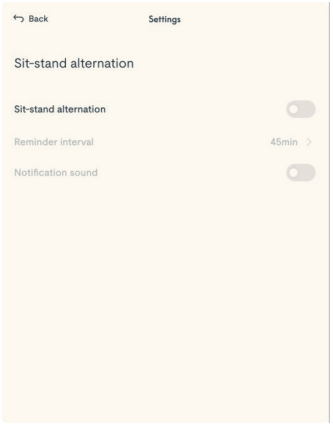


Customized Height Setting

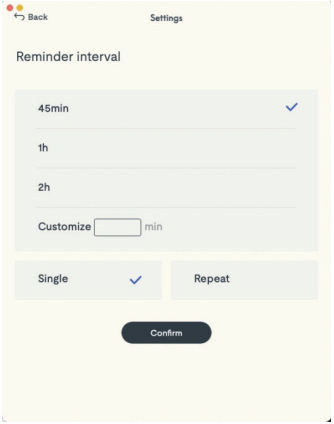
•Settings – Sit/Stand Reminder

After the height-adjustable desk is successfully connected, click the Settings icon “⚙” in the upper right corner of the home screen to configure the sit/stand reminder.
Once enabled, you can set the reminder interval and the reminder method.

(Note: If the device is not equipped with a vibration or buzzer function, a flashing reminder will appear on the computer instead.)



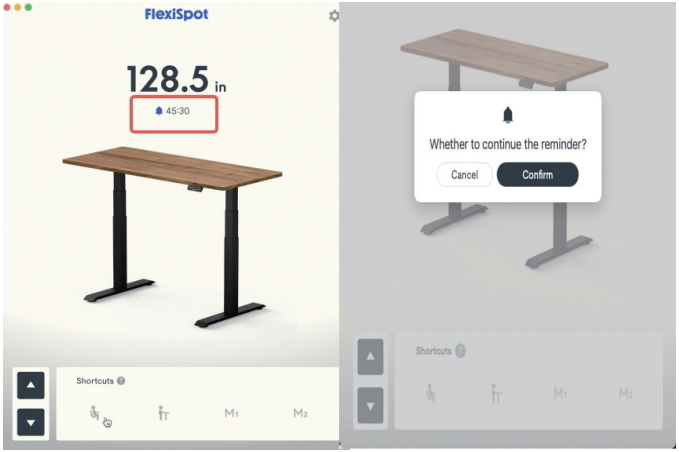
**Settings –
Sit/Stand Reminder**



**Settings –
Sit/Stand Reminder Settings**

•Settings – Sit/Stand Reminder

After the reminder is enabled, the main interface will display a countdown. When the time is up, a prolonged sitting/standing reminder will be triggered with a pop-up window and a computer notification.

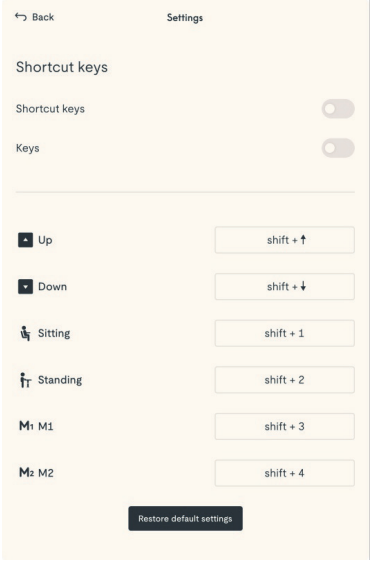


•System Settings

1. Language: Currently, only English is supported.

2. Unit of Measurement: The hardware comes with either metric or imperial units by default. Switching here only changes the display units in the software (this option is not available if the desk itself does not support unit switching).

3. Hotkey Selection: You can set shortcut keys according to your operating system preferences, or use the recommended default hotkeys.
On macOS, custom hotkeys are not supported.
Hotkeys allow you to quickly raise/lower the desk or move it directly to a saved custom height preset.



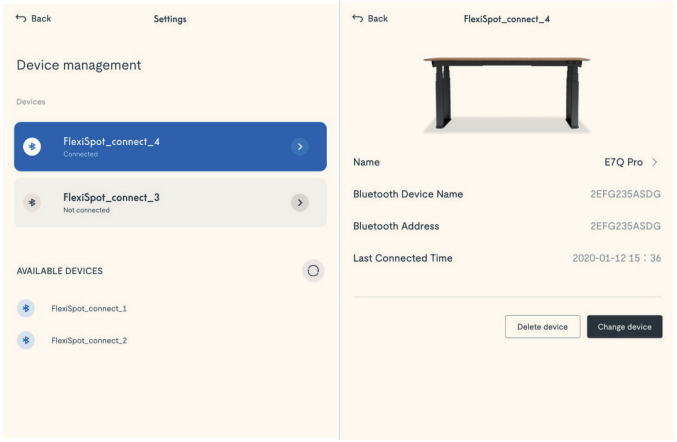
Friendly Reminder:
To prevent conflicts with other software shortcuts on the computer, the hotkey function is disabled by default. You will need to enable it before using hotkey operations.

•Device Management

All devices you have previously added will be displayed here, along with their current status and available pairing information.

When adding a device for the first time, a QR code and Bluetooth ID will be shown in the upper right corner of the desk you wish to connect. Find the matching device information and click Connect.

Once the device is successfully connected, it will show as Connected. You can also customize the device name for easier discovery and quicker reconnection in the future.



Select Bluetooth Device **Device Management**

Switch Device: Select the device you want to switch to, then click “Switch to This Device” to complete the operation.

Delete Device: For devices that are no longer needed, select the device and click “Delete This Device” to remove it.

Resolving Common Issues

The following tips will help you identify and correct common issues and errors. If you encounter an issue that is not listed in the table below, or if the issue cannot be resolved by following these steps, please contact your supplier. All such issues or errors should only be inspected and corrected by the manufacturer or trained personnel.Resolving Common Issues

Issue	Solution
Electronic functions are not working properly	Verify cables are connected correctly
Slow ascent	Check whether the desk load is too heavy
Desktop slips during ascent	
Keypad often goes into reset state	
Desk does not rise or lower the full distance	Reset the desk
Desk remains at lowest height	
After continuous operation beyond the rated duty cycle (Duty cycle: Max. 2 minutes ON / 18 minutes OFF)	Let the desk idle for 18
Press the down button and device does not drop but rises	Check for obstructions under the table or if the harness is hanging down

Recycling and Disposal

This product cannot be disposed of as household waste. To prevent damage to the environment, this product should be recycled. Please use the relevant recycling systems available to you or contract the distributor or manufacturer for recycling assistance.

Attention ⚠

Power supply: AC 100V–240V, 50/60Hz.

Operating environment: Indoor use only, 32-104°F(0-40°C).

Before cleaning, unplug the power cord. Use a slightly damp cloth to wipe surface dust. Do not allow water to enter internal parts, do not damage cables, and do not loosen plug connections. Regularly check and tighten screws.

The control box contains electronic components, metals, plastics, and wiring. Dispose of it in accordance with local environmental regulations. Do not treat it as household waste.

Before using the product, make sure it is properly installed. Only use accessories provided by the manufacturer. Leave sufficient clearance to avoid the risk of pinching.

Before first use, familiarize yourself with all functions and program settings.

Do not allow children to play with this product. Unpredictable behavior may lead to danger. The manufacturer is not responsible for such accidents.

Minor noise from the multi-wedge belt or braking system due to structural reasons does not affect performance.

Do not use corrosive or abrasive materials for cleaning. Ensure cleaning agents used are environmentally friendly.

Operation should be carried out with awareness of related risks. Children under 14 years old and individuals with physical, sensory, or cognitive impairments must use the product only under proper supervision and guidance. Children must not use the product unsupervised.

Children must not perform cleaning or user maintenance without supervision.

If the power cord is damaged, it must be replaced by the manufacturer or qualified personnel to avoid injury.

Ensure the work area is free of hazards. Do not leave tools lying around. Handle packaging materials carefully to avoid risks such as suffocation if children play with plastic bags.

When moving the desk, remove all items, close drawers and doors securely, tighten screws, and unplug the power cord. At least two people are required for transport. Keep the original packaging for future use if necessary.

For long-term storage, unplug the product, remove loose items, and store it in a cool, dry place.

This product contains small parts. Accidental swallowing may cause choking hazards. Keep small parts away from children.