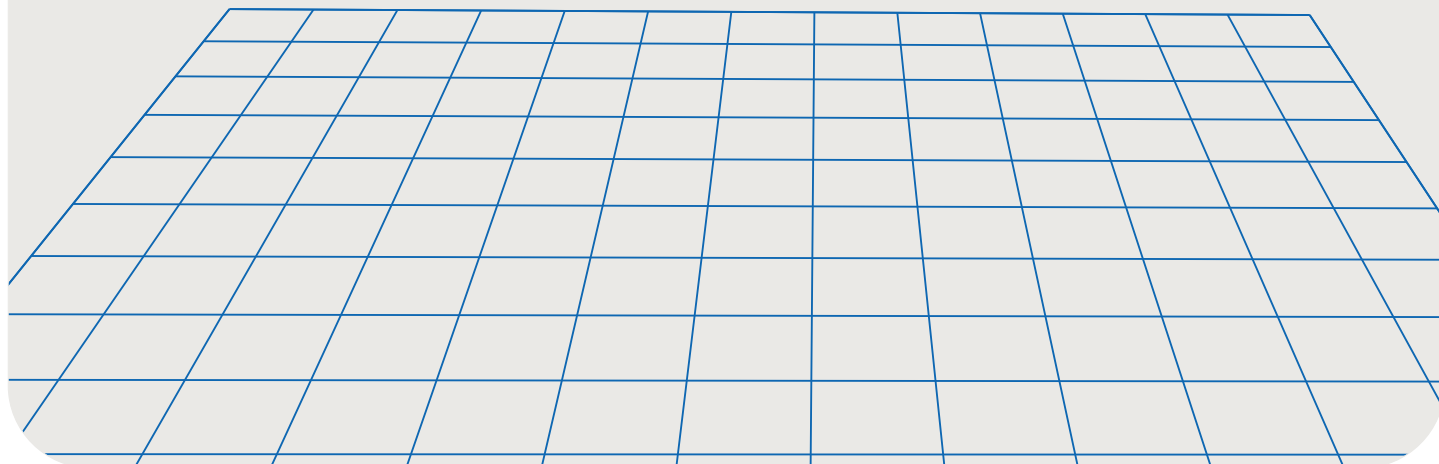


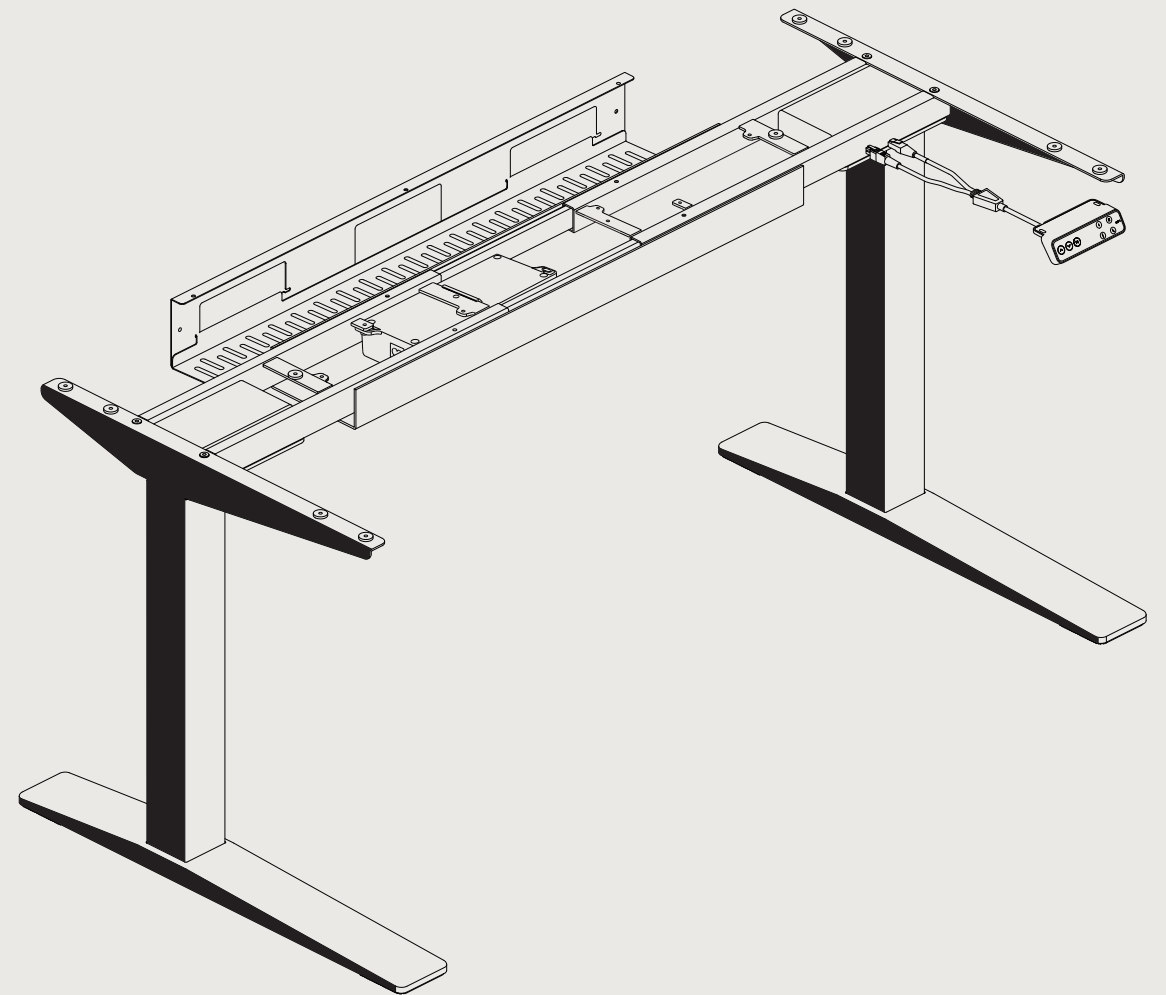
New Working New Living

Website: www.flexispot.ca
Tel: 1-855-585-5618



FlexiSpot

Item No. E7-Pro-V2-CA
User Manual

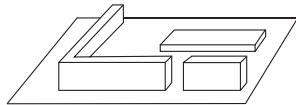




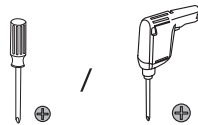
Specifications

Max Static Load	440 lbs (200kg)
Max Lifting Load	396 lbs (180kg)
Max. Speed	2"/s
Adjustable Height	25"-50.6" (635-1285mm)
Applicable Desktop	Length: 47.2"-78.7" (1200-2000mm) Width: 23.6"-31" (600-800mm)
Working Temperature	32°-104° F

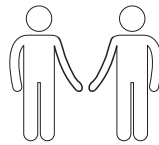
Pre-installation Guide



Assemble on a foam
to prevent scratch



Phillips screwdriver or drill required
(not provided)



Get a friend for help

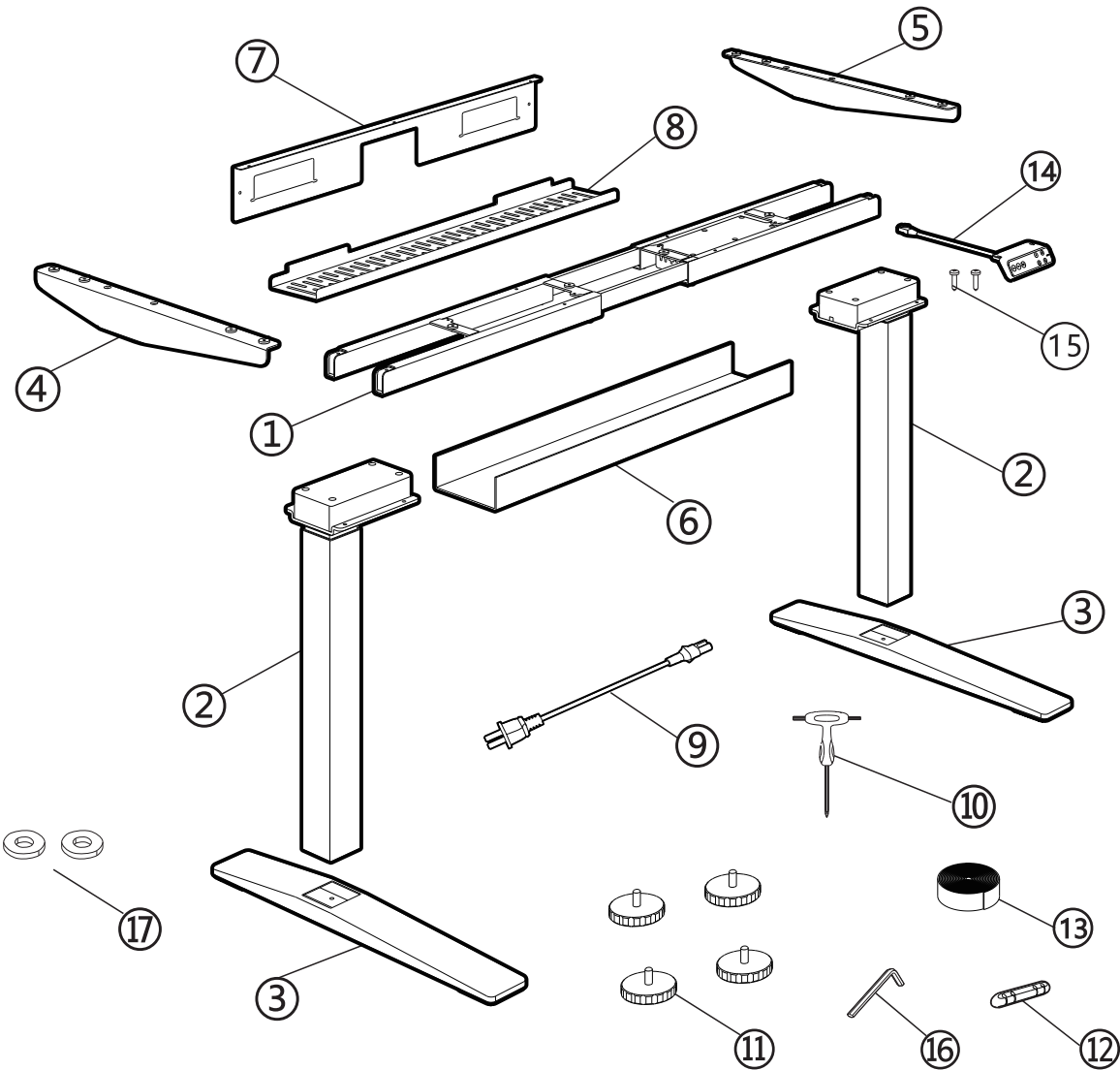
Accessory Package

Ax4	Bx4	Cx8
Dx8	Ex11	Fx3

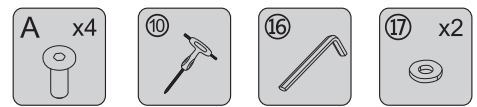


Diagram of Components

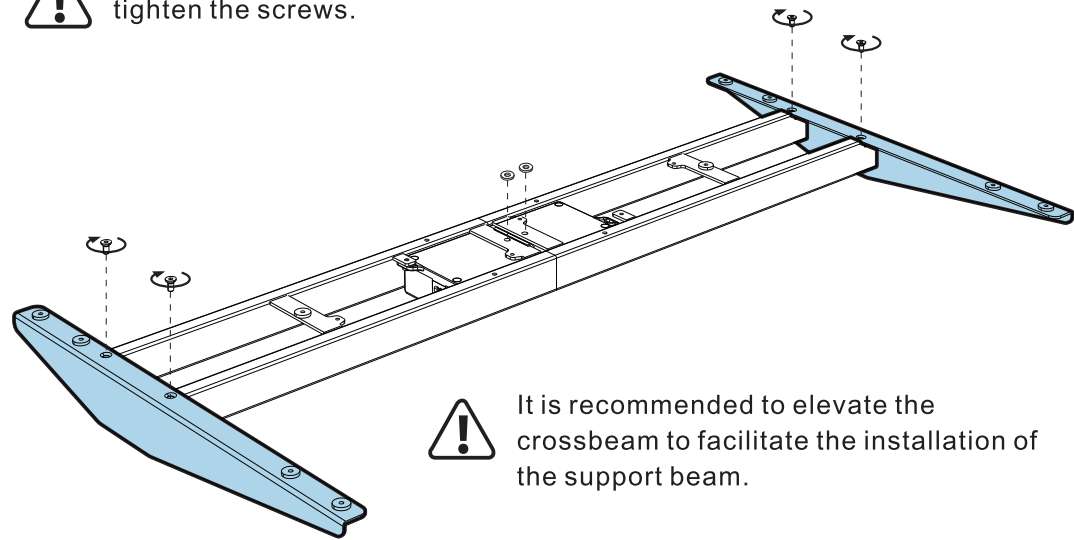
No.	Part	No.	Part
①	Supporting beam x1	⑨	Power plug x1
②	Lifting column x2	⑩	T-wrench x1
③	Feet x2	⑪	Feet pad x4
④	Left side bracket x1	⑫	Cable manager x1
⑤	Right side bracket x1	⑬	Velcro x1
⑥	Cable tray x1	⑭	Keypad x1
⑦	Cable holder x1	⑮	Keypad screw x2
⑧	Cable tray x1	⑯	4x4 wrench x1
		⑰	Shock-absorbing pads x2



1 Attach the side brackets to the beam

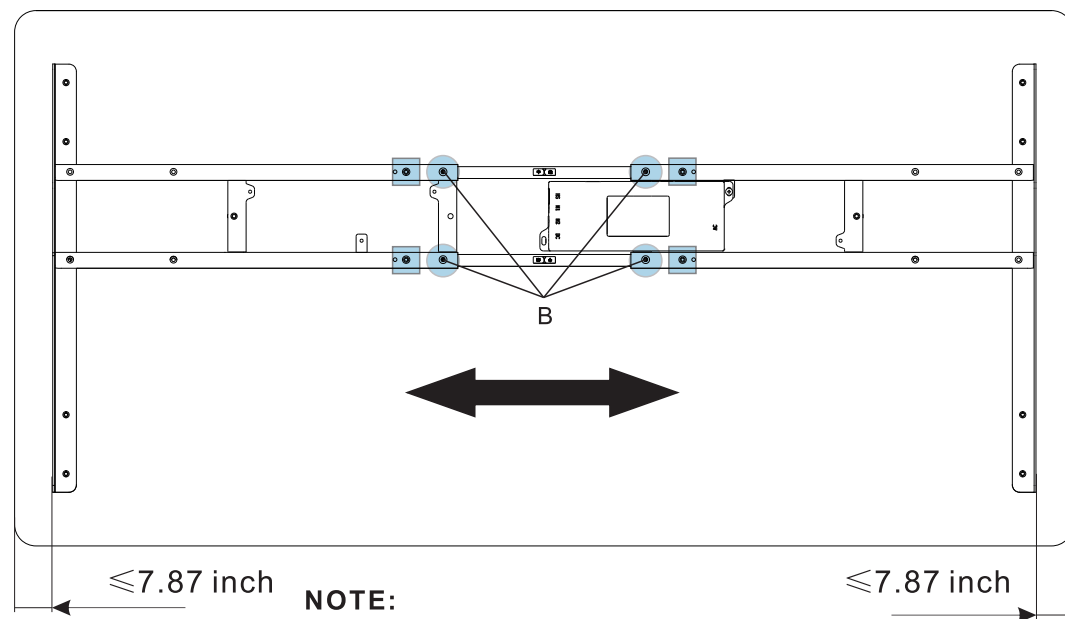
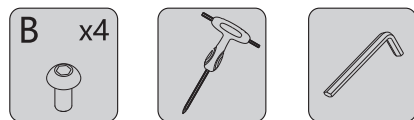


⚠ Attach the anti-vibration pads first, then tighten the screws.



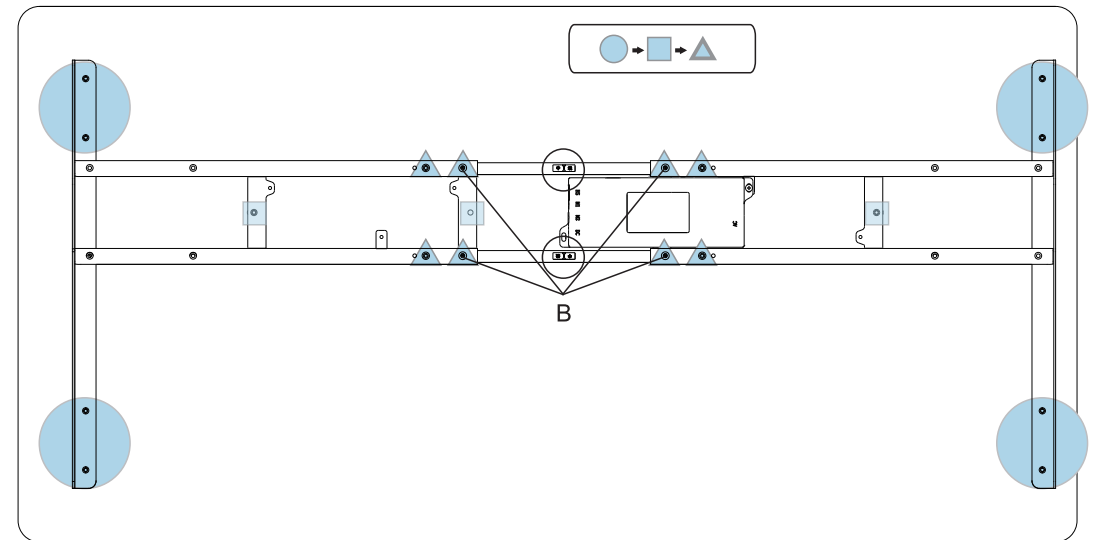
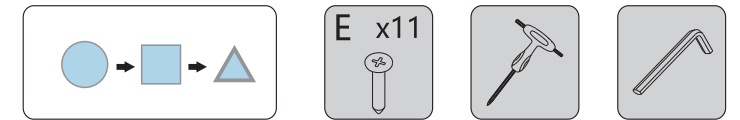
2 Adjust the length of the frame

- a) Loosen the four screws shown ● and adjust the length of the crossbar
b) After confirmation, tighten the eight screws shown by ● and ■



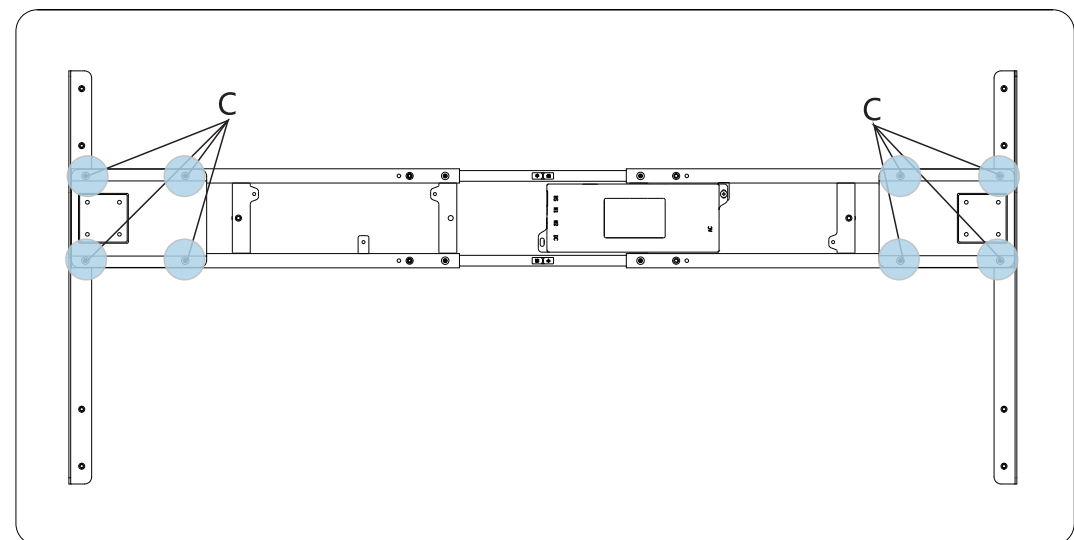
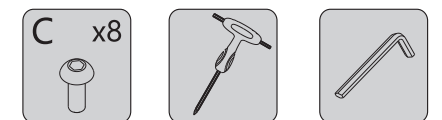
NOTE:
Distance from the support plate to the edge of the table top not exceeding 7.87 inch.

3 Affix the tabletop



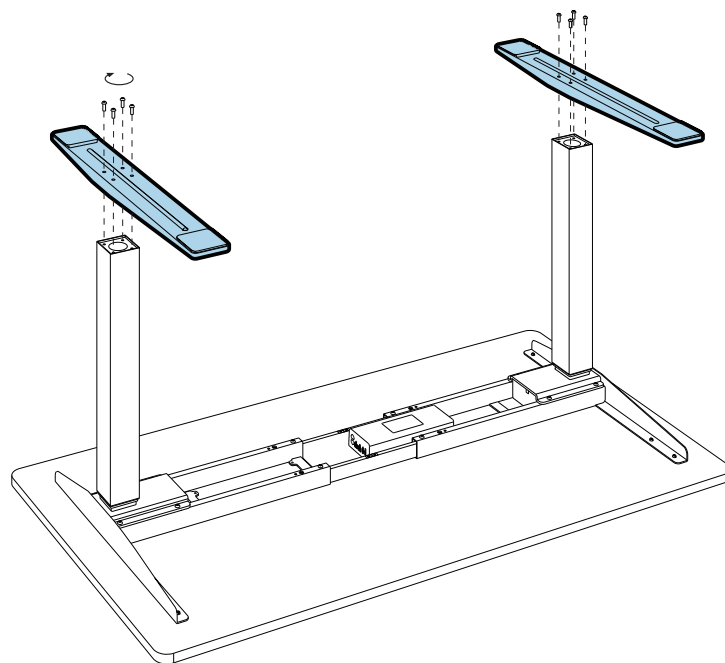
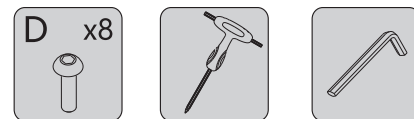
NOTE:
When the beam is stretched to the widest point, 11 screws need to be installed to fix the table, and 1 spare screw. Otherwise, only 10 screws need to be installed to fix the table, and 2 spare screws.

4 Install the leg columns

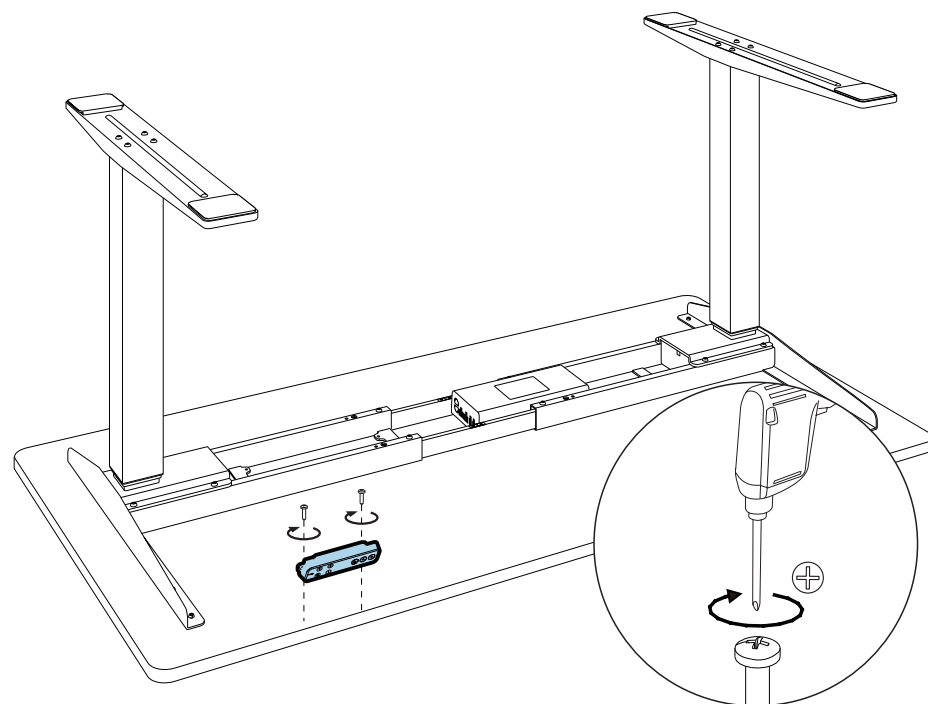
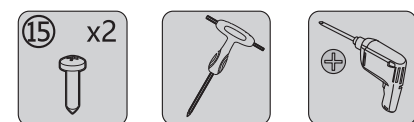


5 Attach the feet

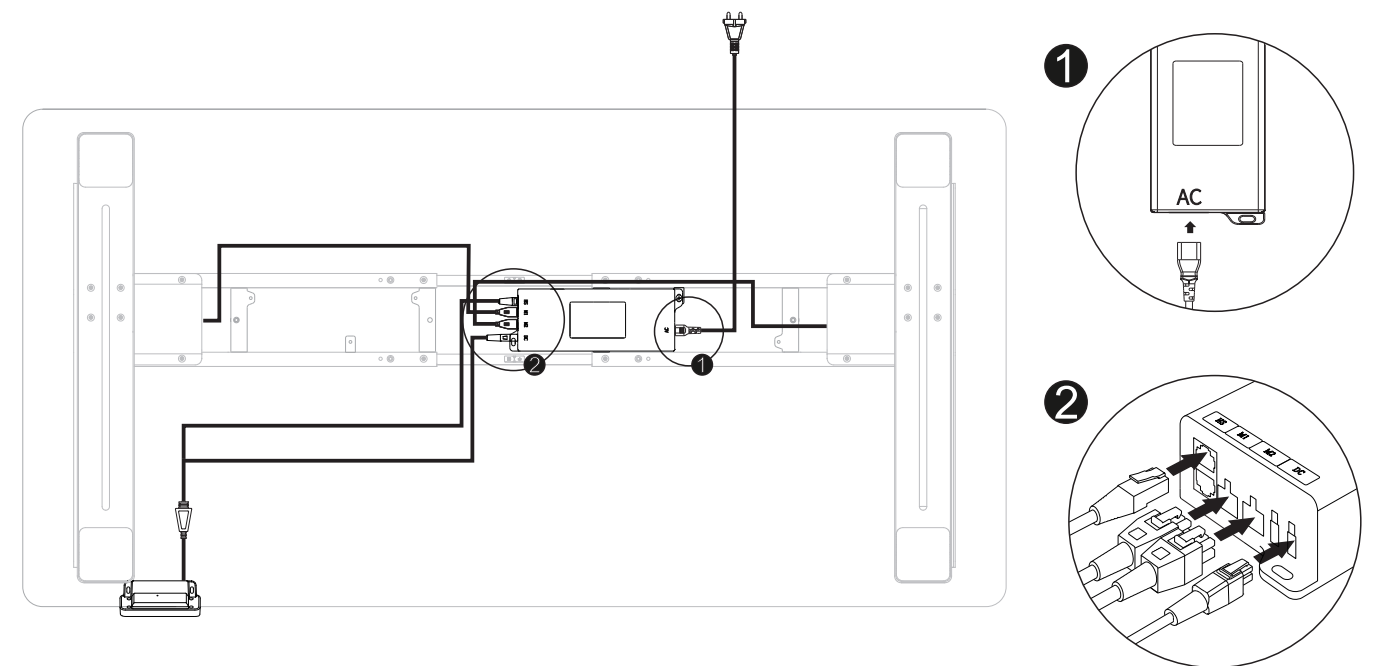
NOTE:
Please note the orientation of the table legs when installing.



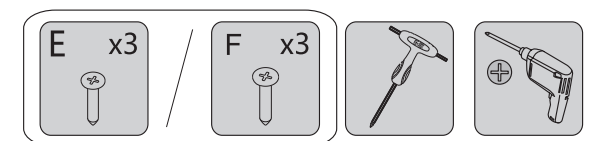
6 Fix the keypad



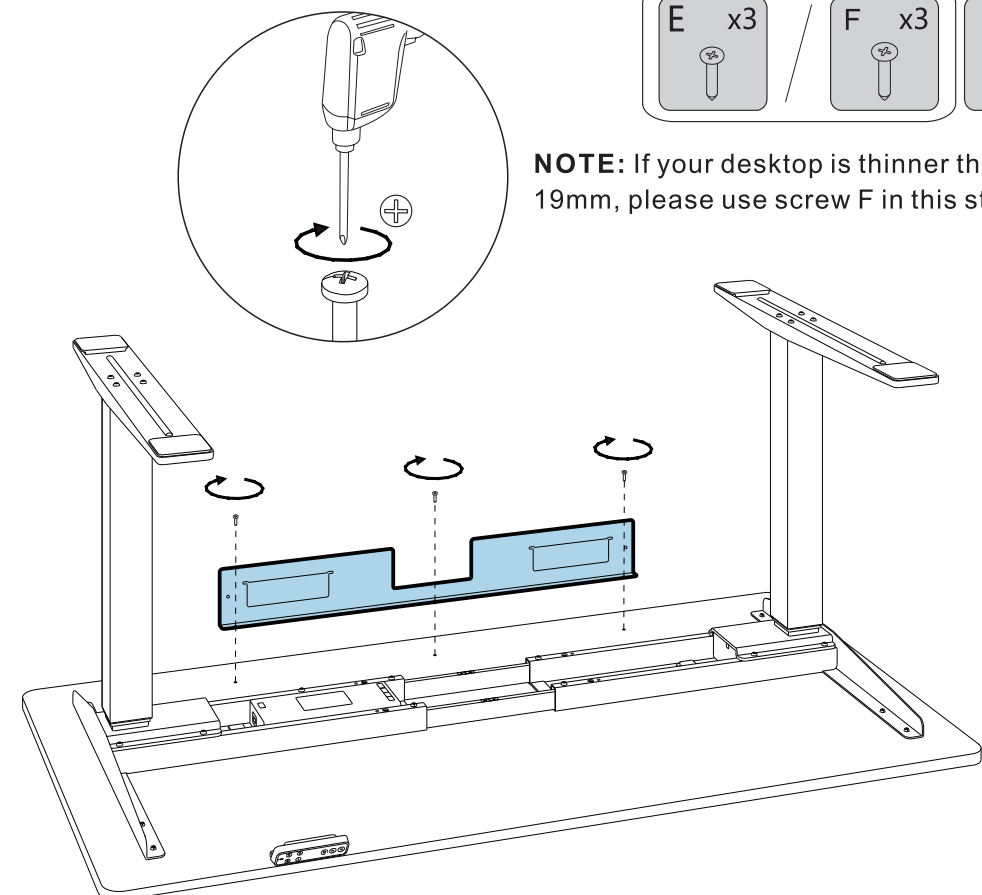
7 Connect the wires



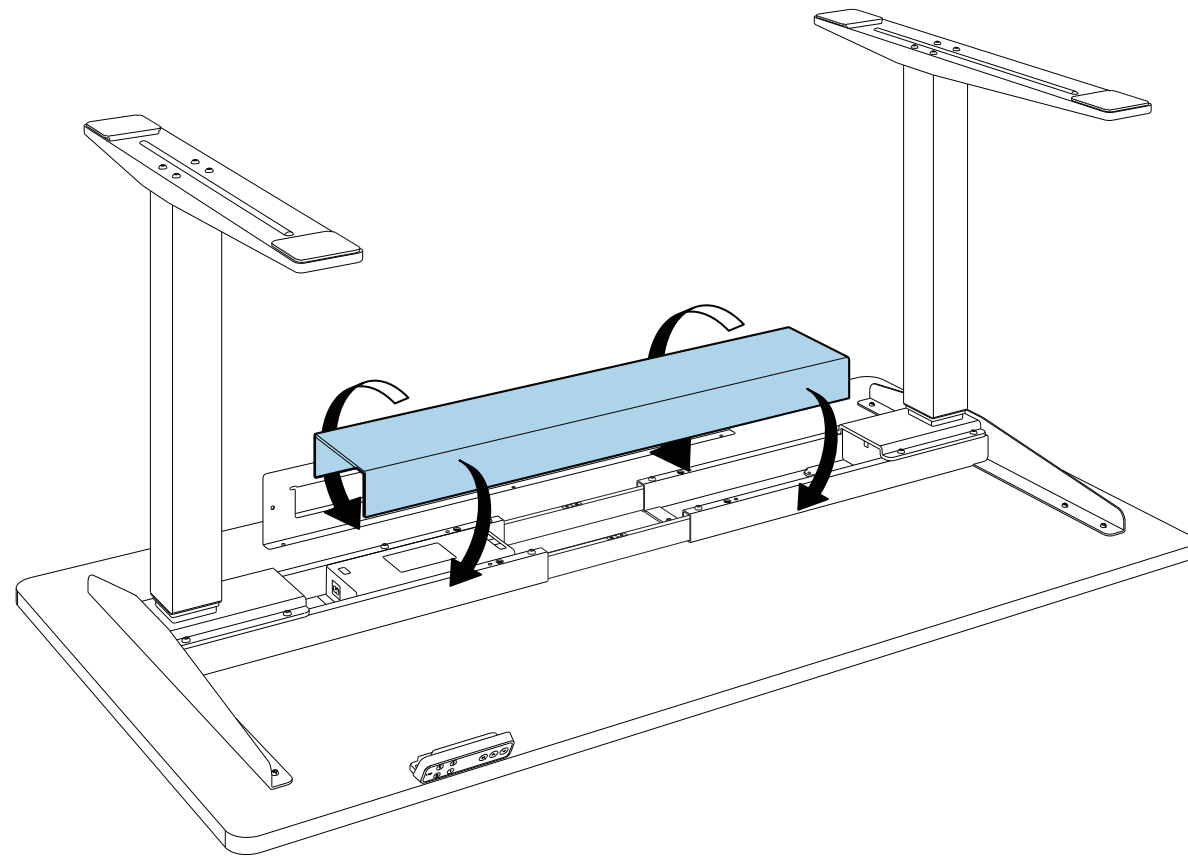
8 Attach the cable tray



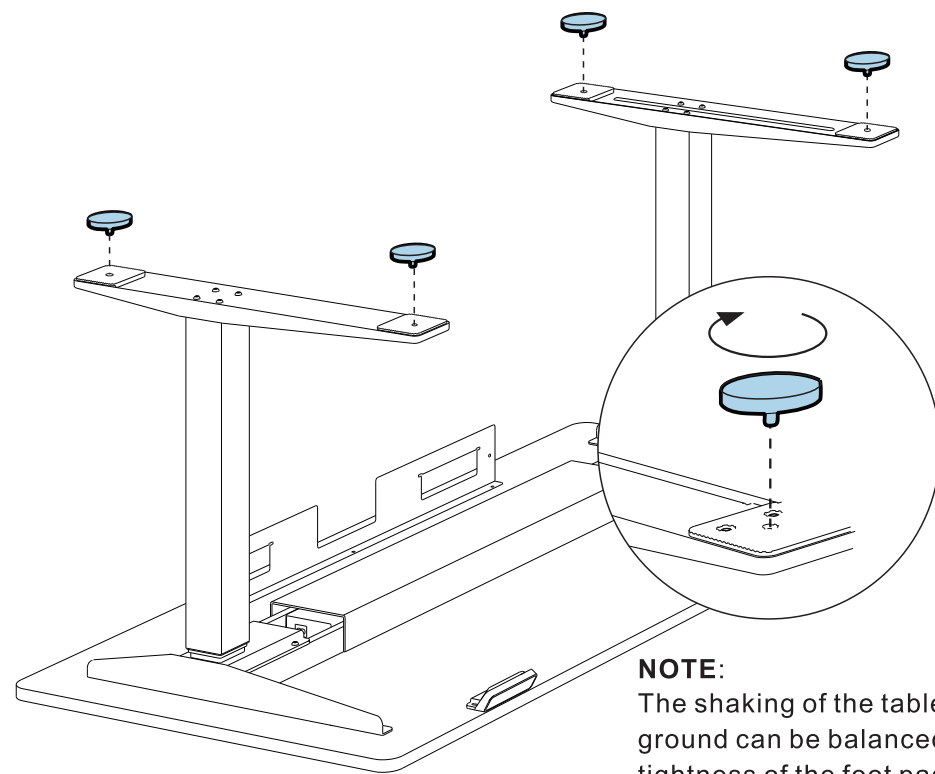
NOTE: If your desktop is thinner than 19mm, please use screw F in this step.



9 Attach the cable tray

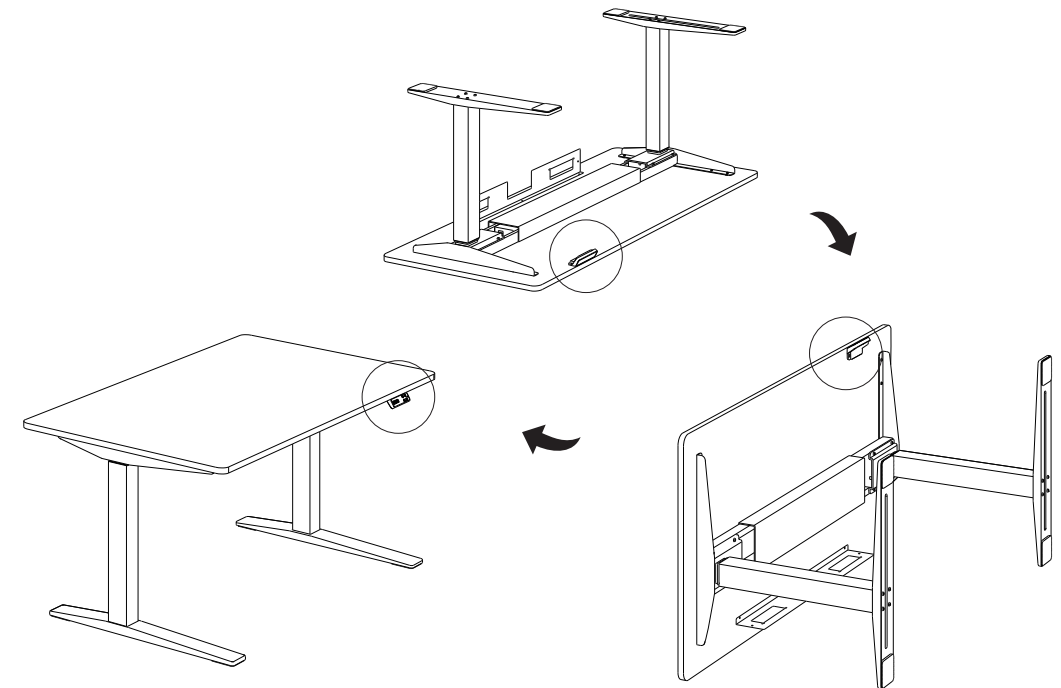


10 Adjust foot pads for balance

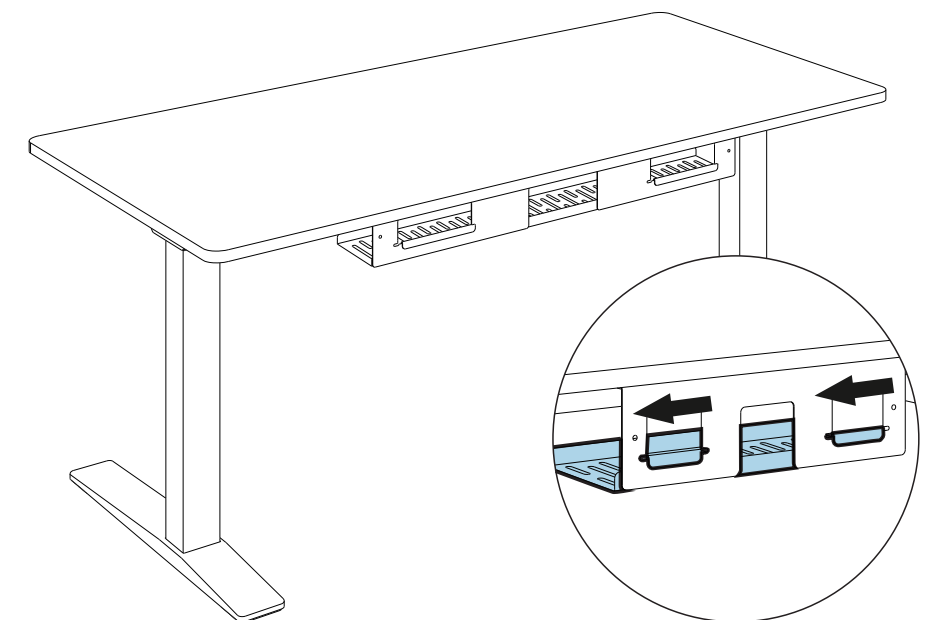


NOTE:
The shaking of the table due to the uneven ground can be balanced by adjusting the tightness of the foot pads. This step is installed according to the situation.

11 Finished



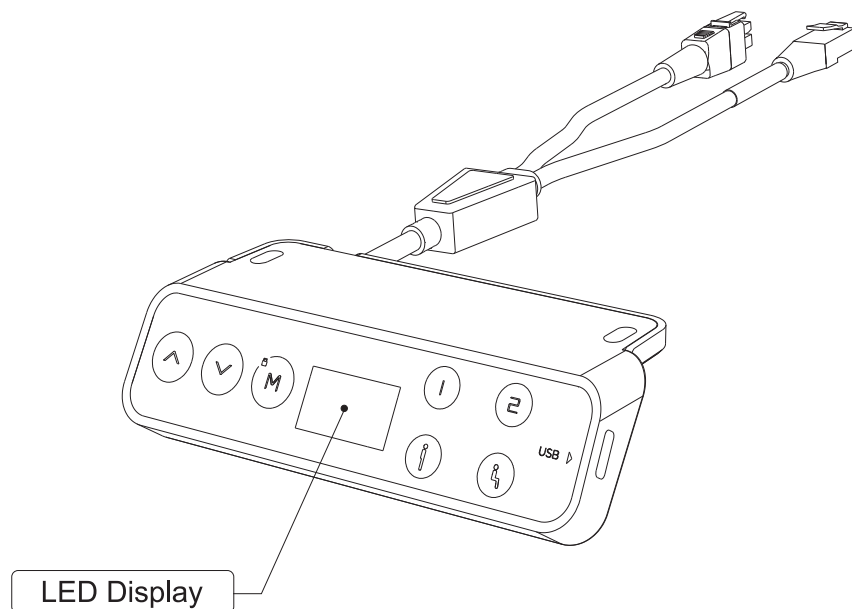
12



NOTE:
Cable ties total length 2m, not disposable use product, when you need to tidy up the cable, cut it to a suitable length.



1. Product Outline



2. Product Specification

Button introduction: There are 7 buttons that "▲", "▼", "1", "2", "3", "4", "M"

- (1) "▲" : Adjust the desk upwards
- (2) "▼" : Adjust the desk downwards
- (3) "1" : Position 1, the first height user save
- (4) "2" : Position 2, the second height user save
- (5) "3" : Position 3, the third height user save
- (6) "4" : Position 4, the fourth height user save
- (7) "M": Save button, used to save the height position.

3. Operating Instructions

● Child Lock Function

- a. When the child lock is activated, the blue indicator light for the child lock (above "↘" and "M") will illuminate.
- b. Pressing any button will cause the indicator light to flash once.
- c. To disable or enable the child lock, long-press the M button for about 5s.
- d. Only by disabling the child lock function, can all buttons work normally

● Height Adjustable Function

Press the "▲" or "▼" button to adjust the height. The LED display shows the current height.

● Height-saving Function

- a. Use the up or down keys to adjust the desk to the desired level, then press the "M" save button. The display screen will show "5-". Then press the "1" or "2" or "3" or "4" button to save the height to the corresponding position 1 or 2 or 3 or 4. The display screen will show "5-1" or "5-2" or "5-3" or "5-4".
- b. Press the "1", "2", "3", or "4" button to automatically adjust the standing desk to the previously saved position.

● Type-C port charging function

- a. Type-C port output:PD3.0: 5V 3A/9V 2.2A/12V 1.67A, ±5%"

● Adjust the Anti-collision Sensitivity (Optional)

- a. Press and hold the "▲" and "▼" buttons simultaneously for 5 seconds to switch the sensitivity. Each operation will switch to the next level, with a total of 4 levels (A-3, A-2, A-1, A-0).
- b. The LED screen will display
"A-0" to deactivate the anti-collision function,
"A-1" for low sensitivity,
"A-2" for medium sensitivity,
"A-3" for high sensitivity.
- c. When the desk encounters an obstacle while raising or lowering, it will immediately bounce back to protect the desk and prevent any damage.
- d. If no sensitivity code is displayed on the LED screen when press and hold the "▲" and "▼" buttons for 5 seconds, it means that the desk does not have the anti-collision function.

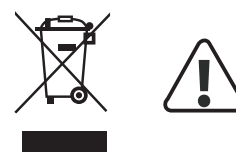
● Code Processing

- a. If the LED screen displays "E01" or "E02", press and hold the "▼" button until the desk reaches its highest or lowest position and bounces back. The current height will be displayed on the screen. Release the button to complete the reset.
- b. If you see "E01" or "E02", allow the desk to rest for at least 18 minutes before using it again.
- c. If you encounter any other error codes and the "▼" button does not respond, please check if the connection cable is undamaged and properly connected. Disconnect the power for at least 10 seconds, then reconnect it. The LED screen will display "E01" or "E02". Press and hold the "▼" button to reset.
- d. If you have followed the above steps and the desk still does not function properly, please contact customer service for further assistance.

● Precautions

- a. When selecting the whole machine, the full load rise time shall not be higher than the maximum touch time of 45 seconds.

Waste disposal



This marking indicates that this product should not be disposed with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

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Resolving Common Issues

The following tips will help you identify and correct common issues. If you encounter an issue not isted in the table below, or if you follow the instructions below and the issue is still not resolved, please contact your supplier. All such anomalies or errors can only be investigated and corrected by the manufacturer or specially trained personnel.

Issue	Solution
Electronic functions are not working properly	Verify cables are connected correctly
Slow ascent	Check whether the desk load is too heavy (over 440 lbs)
Desktop slips during ascent	
Keypad often goes into reset state	
Keypad often goes into reset state	Reset the desk
Desk does not rise or lower the full distance	
Desk remains at lowest height	
Desk motor has been running for more than 18 minutes	Let the desk idle for 18 minutes with the power connected
Press the down button and the device does not drop but rises	Check for obstructions under the table or if the harness is hanging down

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Attention

- Power supply: AC100V - 240V , frequency 50/60HZ;
- Working environment: 0 - 40°C;
- Before cleaning, you have to unplug the power supply cable. Clean with a slightly damp cloth to wipe away the surface dust. Keep all electrical components away from liquids. Do not damage the connection line and keep the plug in a safe position.
- Inside the control box, there are electronic components, metal parts, plastic parts, wires and so on. They should be disposed in accordance with the local laws and regulations. They cannot be disposed as household waste.
- Before using the product, please make sure the product has been installed correctly.
- Before starting use of the product, please read the instructions to fully understand all the product's functions and settings.
- Keep children away from electric height-adjustable desks, control units and handsets. Manufacturer is not responsible of any damages that result from children's unpredictable behaviour.
- Slight noise caused by the multi wedge belt or brake system will not impact the use of this product.
- Do not use corrosive or abrasive materials to clean this product and please dispose of cleaning solutions in an environmentally friendly manner.
- Understand the risks associated with using this product. Children or those with cognitive impairment should not use this product without supervision.
- If the power supply cord is damaged or broken, it must be replaced by the manufacturer or a relevant specialist to avoid any injuries.
- Please operate in a clean and safe environment. For example, do not left around your tools. And always be careful to deal with packaging materials, in order to avoid any kinds of possible danger. Potential chocking risk exists when children play with plastic bags!
- If necessary, retain the original package for future transportation.

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Recycling and Disposal



This product cannot be disposed of as household waste. To prevent damage to the environment, this product should be recycled. Please use the relevant recycling systems available to you or contract the distributor or manufacturer for recycling assistance.

FlexiSpot Limited Warranty

This limited warranty offered by FlexiSpot covers defects in material or workmanship in new FlexiSpot products. This warranty extends to the original purchaser only and is non-transferable. Only consumers purchasing FlexiSpot products from authorized FlexiSpot retailers or resellers may benefit from our limited warranty.

What is Covered?

The FlexiSpot limited warranty covers our products against defects in material or workmanship as follows:

•**FlexiSpot Height Adjustable Desk Frames**

E7 height-adjustable desks feature a 15-year warranty for the frame & motor and a 15-year warranty for the controller, switch, electronics and other mechanisms.

•**FlexiSpot Desktop**

All Bamboo desktops feature a 5-year warranty.
All Chipboard and Solid wood feature a 2-year warranty.

•**FlexiSpot Sit-Stand Desktop Workstations**

All sit-stand desktop workstations feature a 5-year warranty for the frame and MDF desktop and 3-year warranty for the gas spring system and other mechanisms.

•**FlexiSpot Desk Bikes**

All desk bikes and parts, including the frame, electronics, and other mechanisms, feature a 1-year warranty.

•**FlexiSpot Chairs and other accessories**

All FlexiSpot chairs and other accessories feature a 1-year warranty.

What are your Remedies?

FlexiSpot will replace at no charge to the consumer the defective parts only or, at FlexiSpot's option, replace any product or part of the product that is defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If FlexiSpot is unable to provide a replacement and repair is not practical or cannot be completed in a timely fashion, FlexiSpot may elect to refund the purchase price in exchange for the return of the product. In the rare event that your FlexiSpot product is defective, we will provide you with a replacement item shipped at no cost to you within the continental Canada. The shipping method for replacement products is FedEx Ground, but expedited shipping is available if you choose to pay the additional expense. In addition, you will need to pay the shipping costs if any products need to be shipped to you at an address outside the continental Canada.

FlexiSpot Limited Warranty

What is Not Covered?

Our limited warranty does not cover any problem that is caused by:

1. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
 2. Conditions, malfunctions or damage resulting from normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration.
 3. Accessories, connected materials and products, or related products not manufactured by FlexiSpot.
 4. Conditions, malfunctions or damage resulting from failure to follow the instructions and guidelines relating to the product's intended use.
- Our limited warranty is void if a product is returned with removed, damaged or tampered labels or any alterations (including removal of any component or external cover).

How to File a Claim?

In order to receive the benefit of our limited warranty, you need to process your claim in compliance with the terms of this limited warranty and follow proper return procedure. To request warranty service, please contact customer service via email at contact@flexispot.ca or toll free at 855-585-5618. You will need to provide the sales receipt or other evidence of the date and place of purchase for your FlexiSpot product.

Implied Warranties and Limitation of Damages

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES (INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY, AND FLEXISPOT SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS OR REVENUE, RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, EVEN IF FLEXISPOT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some jurisdictions do not allow limitations on the duration of an implied warranty or the exclusion or limitation of special, indirect, incidental or consequential damages, so the above limitations or exclusions may not apply to you.