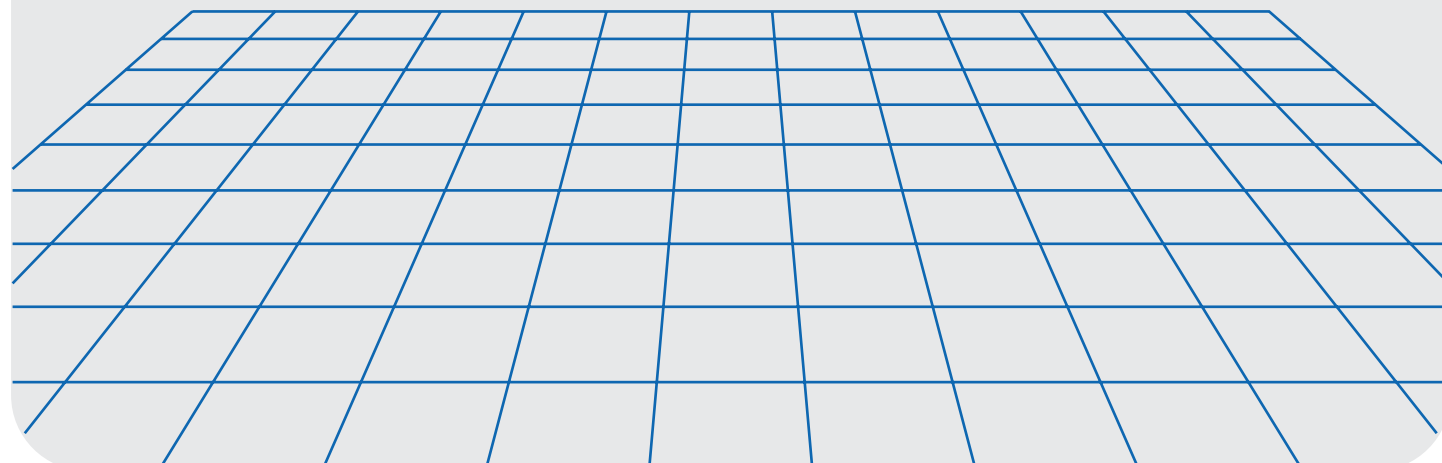


New Working New Living

Website: www.flexispot.ca

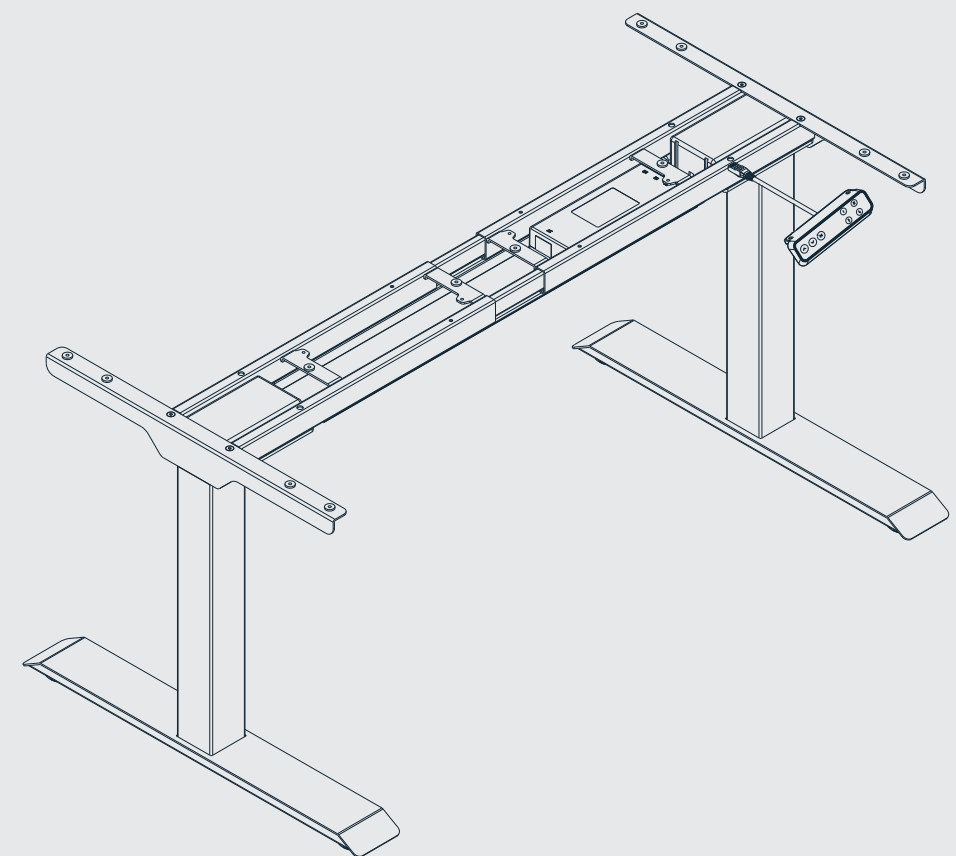
Tel: 1-855-585-5618



FlexiSpot

Item No. E7-V3-CA

User Manual



INSTRUCTIONS –
KEEP FOR FUTURE REFERENCE

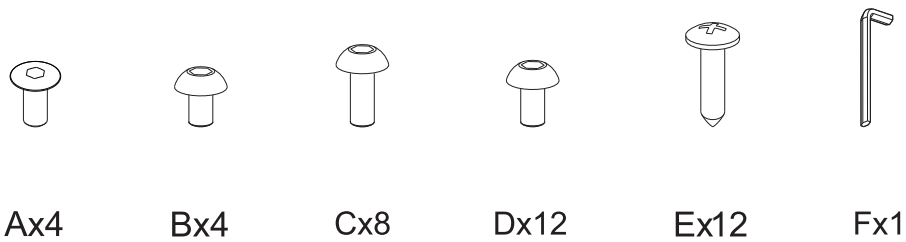
Specifications

Load Capacity	396 lbs static
	355 lbs lifting
Max. Speed	2"/s
Adjustable Height	22.8"-48.4"(580-1230mm), Only Desk Frame
Adjustable Width	43.3"-74.8"(1100-1900mm)
Input Voltage	100-240V
Working Temperature	32°-104°F

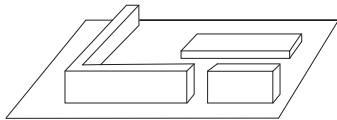
Product List

Accessory Package

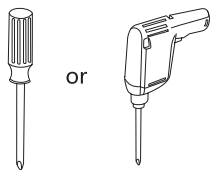
Note: The following line drawings are for reference only and in some cases may be different from the actual part; please refer to the actual part. If you find missing parts or have installation problems, please contact customer service.



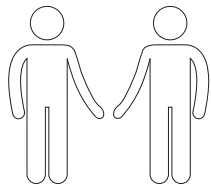
Assembly Notes



Assemble on carpet to prevent scratches

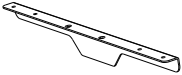
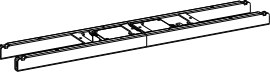
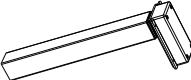
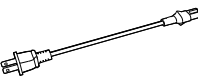
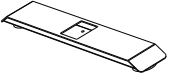


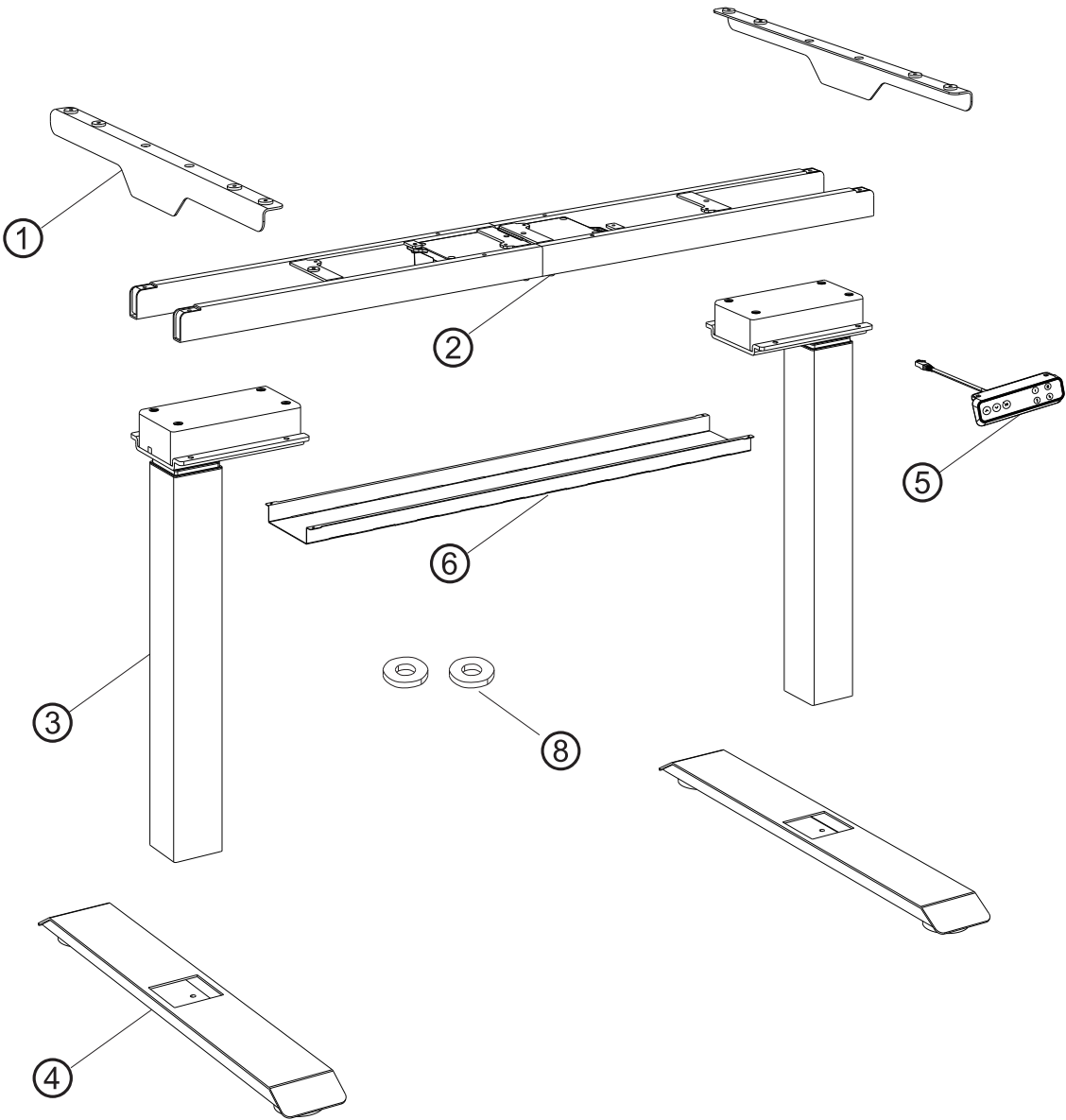
Phillips screwdriver or drill required (not provided)



Cooperative assembly

Parts Included

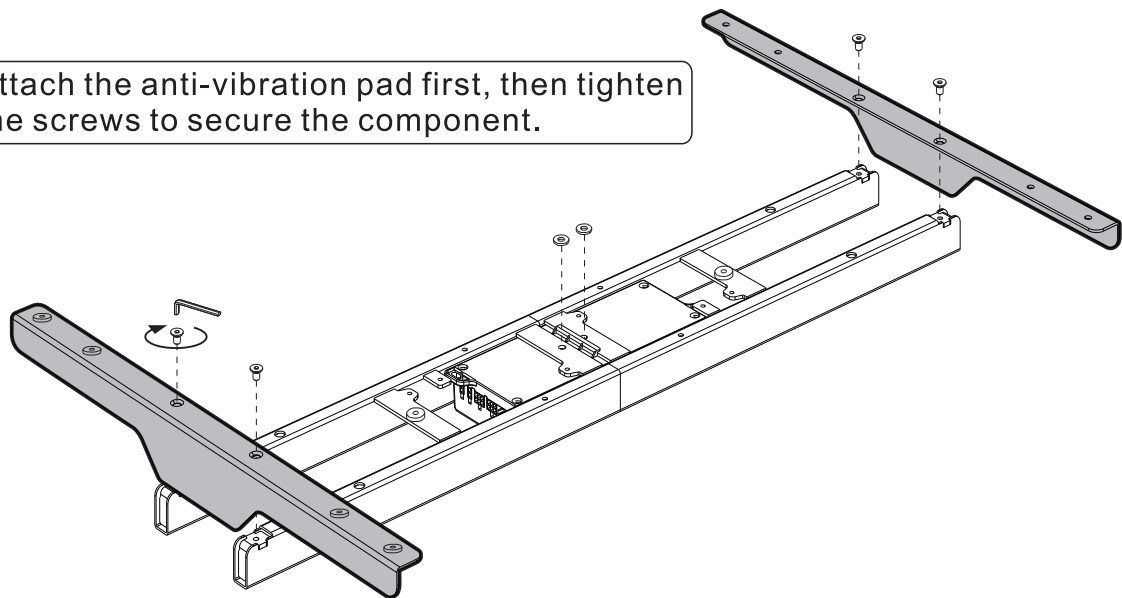
No.	Part	No.	Part
①	Bracket x2 	⑤	Handset x1 
②	Crossbeam x1 	⑥	Cable Management Tray x1 
③	Lifting Column x2 	⑦	Connecting cable x1 
④	Pedestal x2 	⑧	Anti-vibration Pad x2 



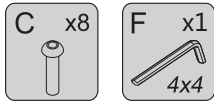
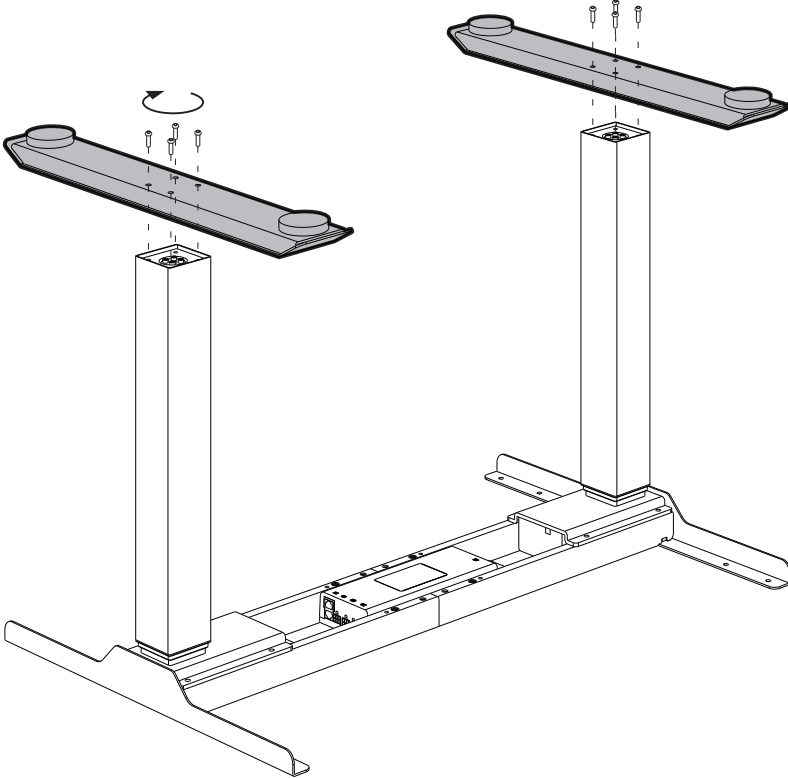
Assembly Steps

Step 1: Install the Bracket

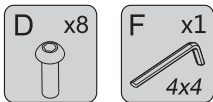
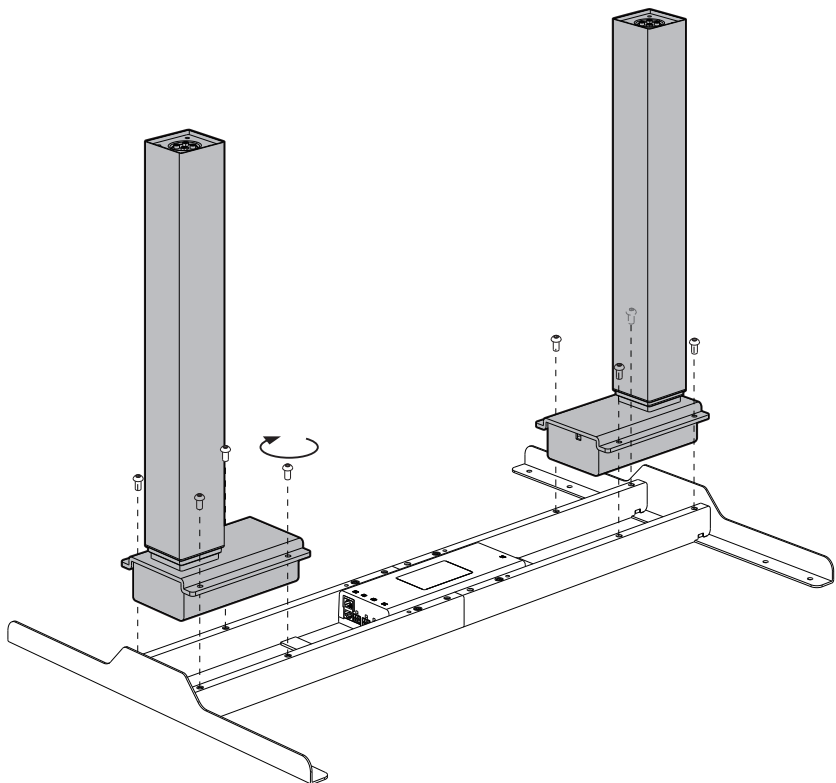
! Attach the anti-vibration pad first, then tighten the screws to secure the component.



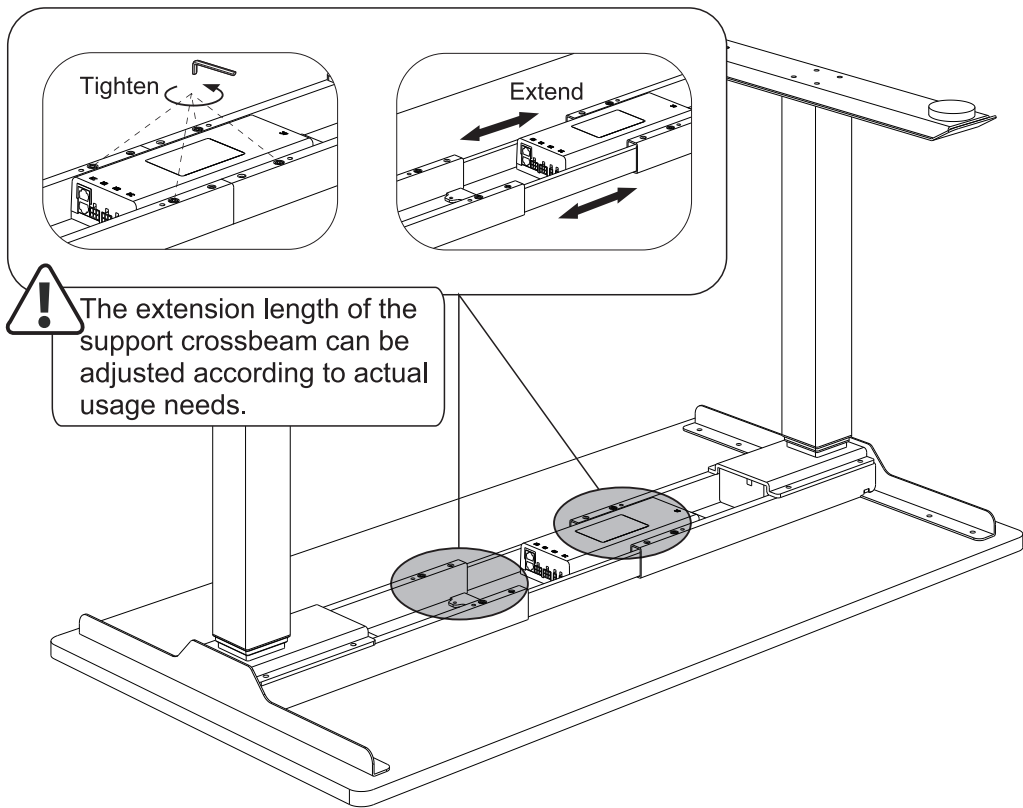
Step 3: Install the Pedestal



Step 2: Install the Lifting Column



Step 4: Adjust the Crossbeam



Step 5: Install the Desktop

The screw installation sequence is as follows: ●→■→▲

This tabletop is not included and must be provided by the user. Please ensure it is structurally strong enough. A reference load of 275lbs is recommended; however, actual performance may vary depending on the material used.

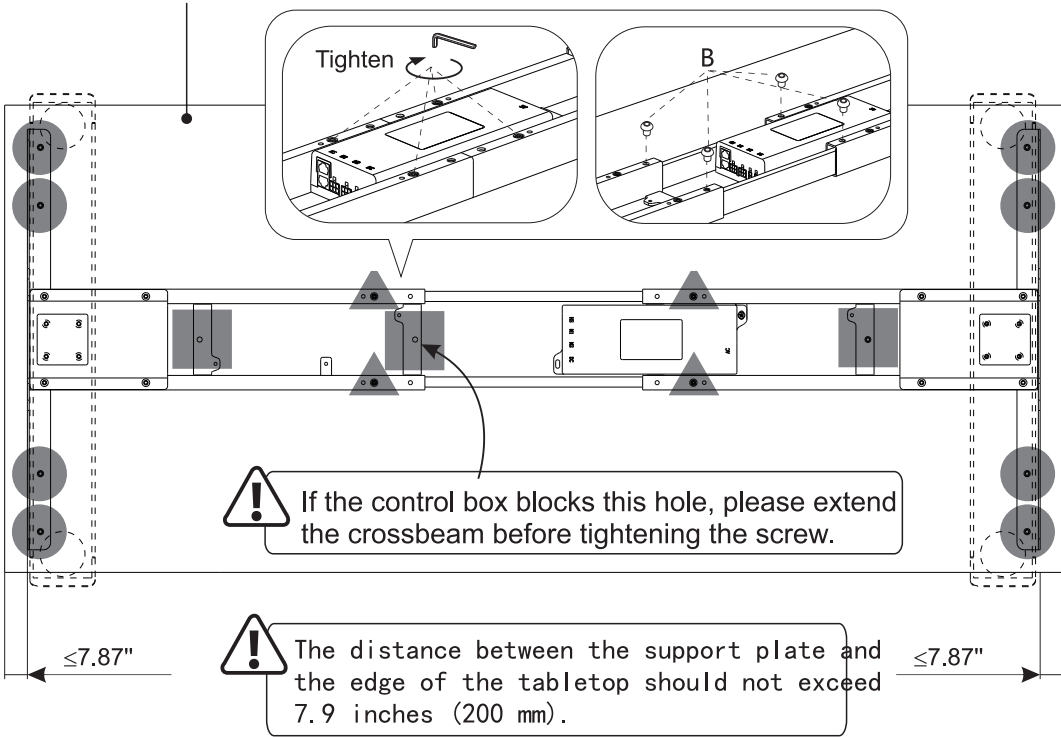
B x4

E x11

F x1
4x4



Self-prepared

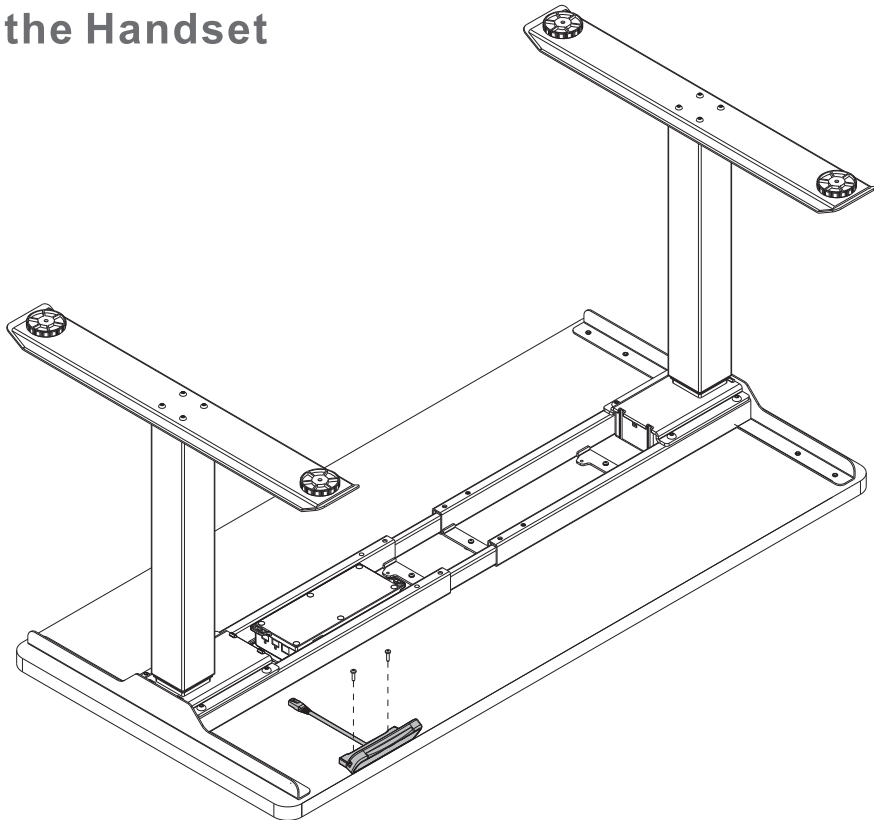


Step 6: Install the Handset

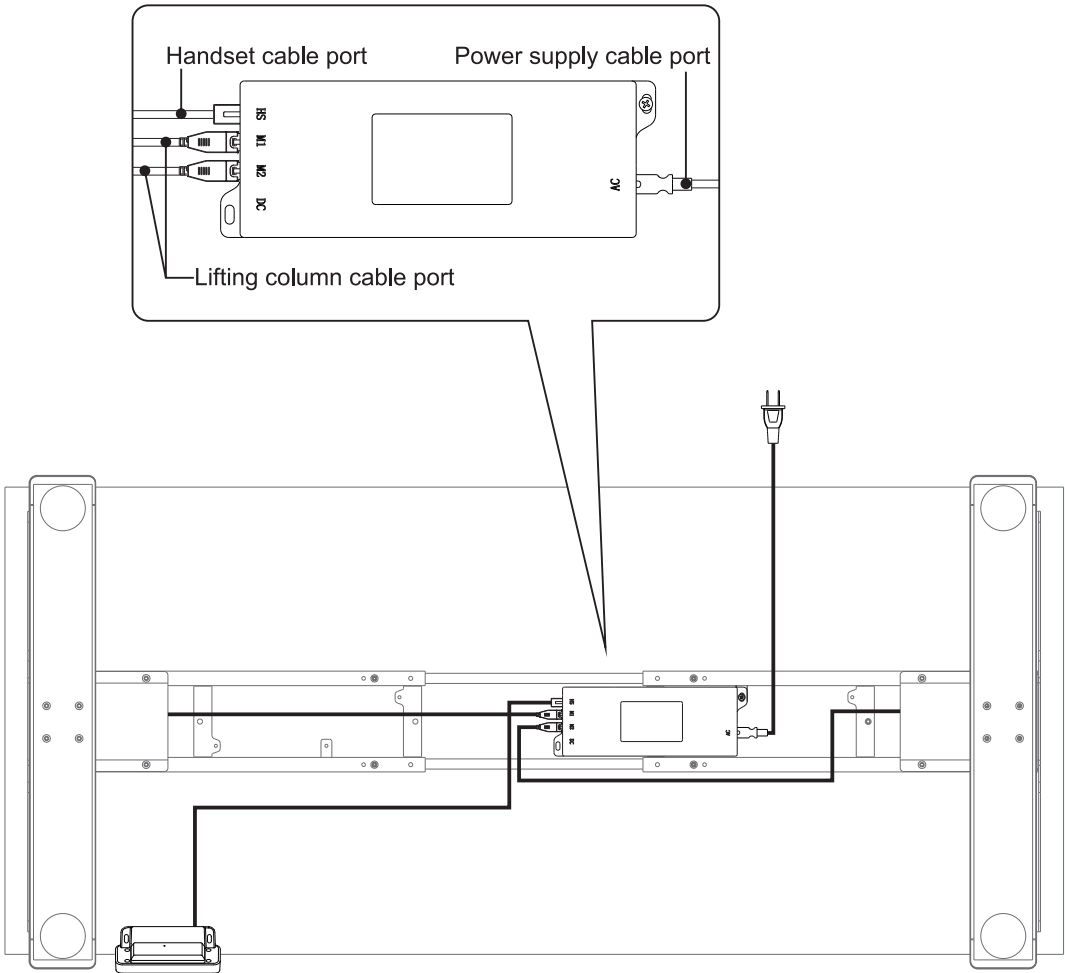
⑤ x2



Self-prepared

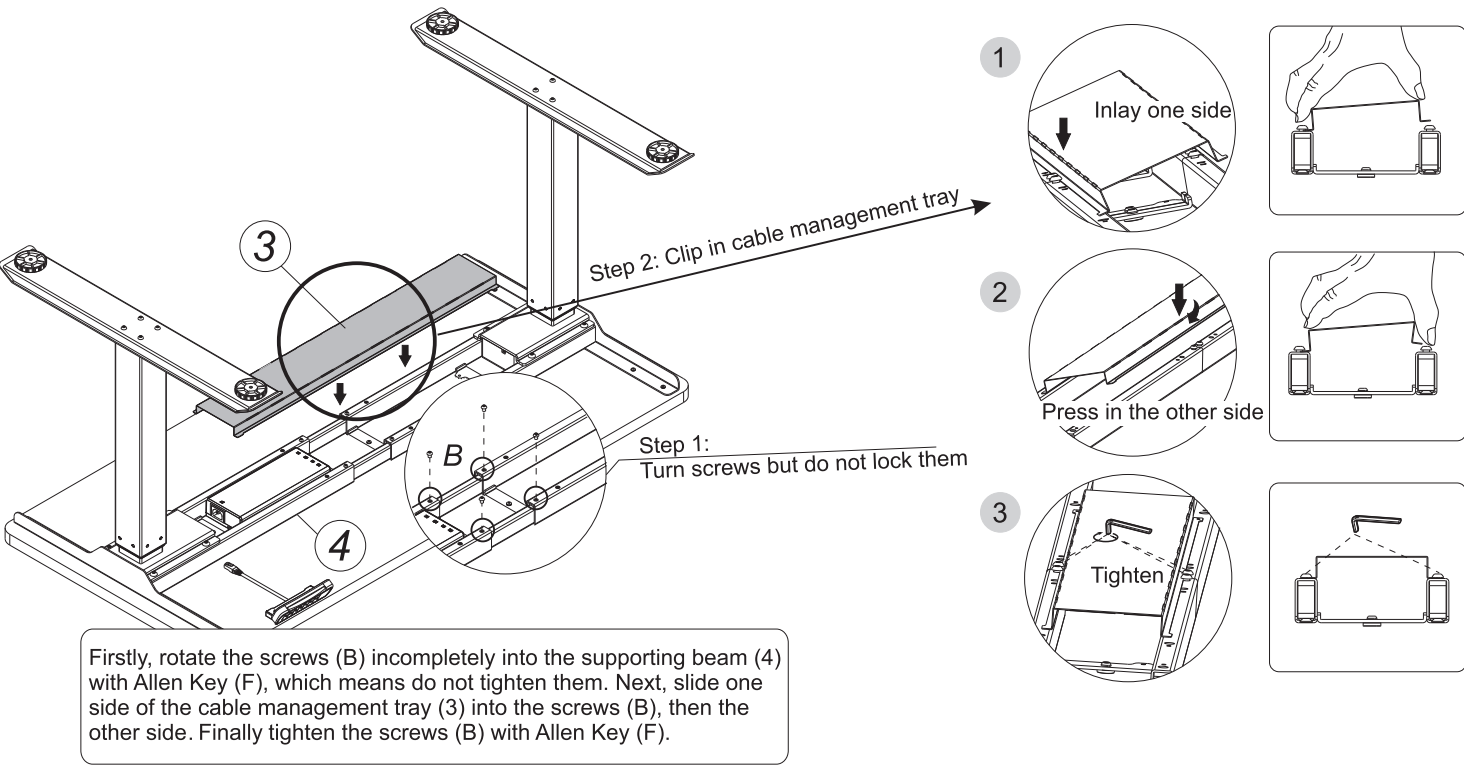
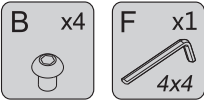


Step 7: Connect the Cables

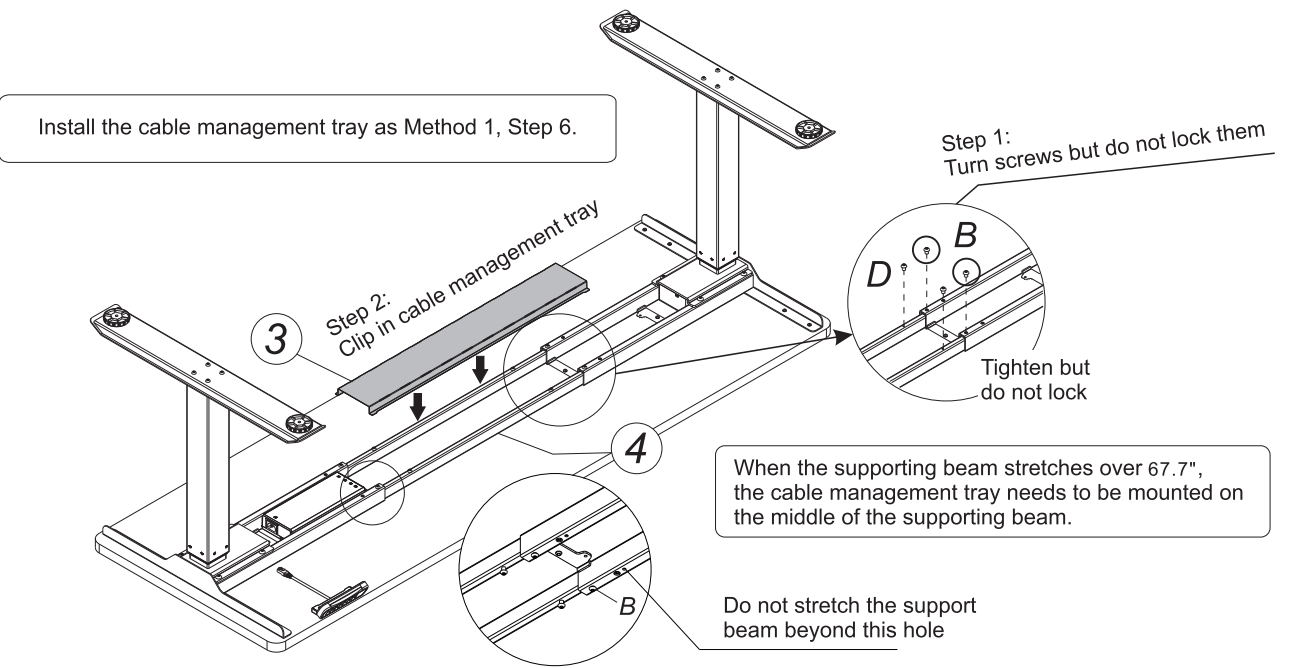
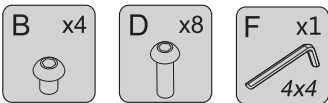


Step 8: Install the cable management tray

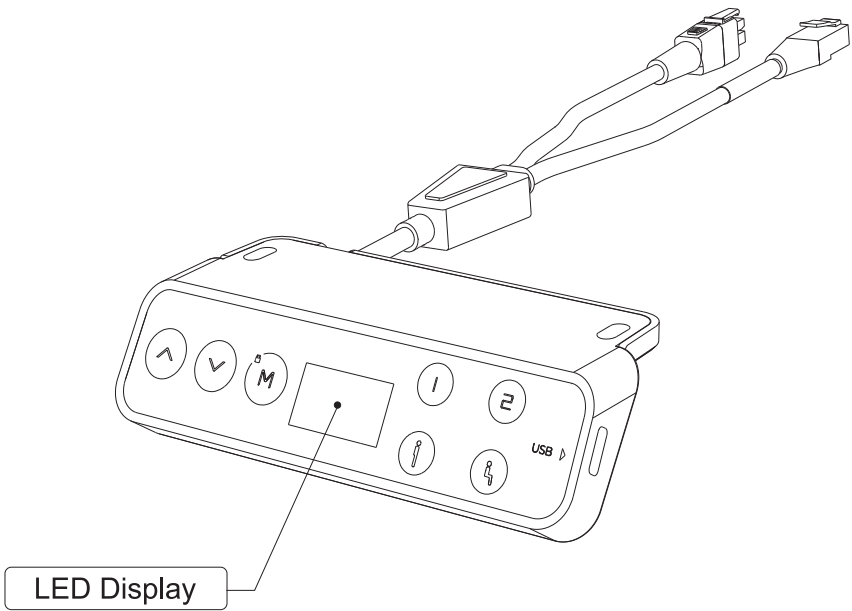
Method 1



Method 2



1. Product Outline



2. Product Specification

Button introduction: There are 7 buttons that "▲", "▼", "1", "2", "1", "2", "M"

- (1) "▲" : Adjust the desk upwards
- (2) "▼" : Adjust the desk downwards
- (3) " 1 " : Position 1, the first height user save
- (4) " 2 " : Position 2, the second height user save
- (5) " 1 " : Position 1, the third height user save
- (6) " 2 " : Position 2, the fourth height user save
- (7) "M": Save button, used to save the height position.

3. Operating Instructions

● Child Lock Function

- a. When the child lock is activated, the blue indicator light for the child lock (above "▼" and "M") will illuminate.
- b. Pressing any button will cause the indicator light to flash once.
- c. To disable or enable the child lock, long-press the M button for about 5s.
- d. Only by disabling the child lock function, can all buttons work normally

● Height Adjustable Function

Press the "▲" or "▼" button to adjust the height. The LED display shows the current height.

● **Height-saving Function**

- a. Use the up or down keys to adjust the desk to the desired level, then press the "M" save button. The display screen will show " 5- ". Then press the "1" or "2" or " 1 " or " 2 " button to save the height to the corresponding position 1 or 2 or 3 or 4. The display screen will show " 5- 1 " or " 5- 2 " or " 5- 3 " or " 5- 4 ".
- b. Press the "1", "2", " 1 ", or " 2 " button to automatically adjust the standing desk to the previously saved position.

● **Type-C port charging function**

- a. Type-C port output:PD3.0: 5V 3A/9V 2.2A/12V 1.67A, ±5%"

● **Adjust the Anti-collision Sensitivity (Optional)**

- a. Press and hold the "▲" and "▼" buttons simultaneously for 5 seconds to switch the sensitivity. Each operation will switch to the next level, with a total of 4 levels (A-3, A-2, A-1, A-0).
- b. The LED screen will display
" 1 - 0 " to deactivate the anti-collision function,
" 1 - 1 " for low sensitivity,
" 1 - 2 " for medium sensitivity,
" 1 - 3 " for high sensitivity.
- c. When the desk encounters an obstacle while raising or lowering, it will immediately bounce back to protect the desk and prevent any damage.
- d. If no sensitivity code is displayed on the LED screen when press and hold the"▲" and "▼" buttons for 5 seconds, it means that the desk does not have the anti-collision function.

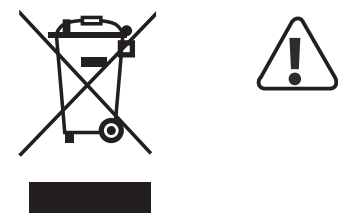
● **Code Processing**

- a. If the LED screen displays " 1 5 1 " or " 1 5 2 ", press and hold the "▼" button until the desk reaches its highest or lowest position and bounces back. The current height will be displayed on the screen. Release the button to complete the reset.
- b. If you see "E01" or "E02", allow the desk to rest for at least 18 minutes before using it again.
- c. If you encounter any other error codes and the "▼" button does not respond, please check if the connection cable is undamaged and properly connected. Disconnect the power for at least 10 seconds, then reconnect it. The LED screen will display " 1 5 1 " or " 1 5 2 ". Press and hold the "▼" button to reset.
- d. If you have followed the above steps and the desk still does not function properly, please contact customer service for further assistance.

● **Precautions**

- a. When selecting the whole machine, the full load rise time shall not be higher than the maximum touch time of 45 seconds.

Waste disposal



This marking indicates that this product should not be disposed with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

Resolving Common Issues

This list is used for checking and solving common faults and errors. Please contact the manufacturer if problem you encounter is not on the list below.

Problem	Solution
No response when pressing and holding the DOWN button	1. Check the cable connection.
	2. Contact the distributor or the manufacturer.
No response when pressing the UP button and DOWN button	1. Check the cable connection.
	2. Contact the distributor or the manufacturer.
Speed of lifting is slow	1. Check if the load weighs more than 355 lbs.
	2. Contact the distributor or the manufacturer.
Motor does not work properly	1. Contact the distributor or the manufacturer.
Can lift but cannot lower down	1. Start the reset process.
	2. Contact the distributor or the manufacturer.
Worksurface downward sliding	1. Check if the load weighs more than 355 lbs.
	2. Contact the distributor or the manufacturer.
Automatically reset a lot	1. Check if the load weighs more than 355 lbs.
	2. Contact the distributor or the manufacturer.
Overworked beyond duty cycle: Max 2 min on/18 min off	1. Keep the power on and stop working for 18 minutes.
	2. Contact the distributor or the manufacturer.
The distance lifted or lowered is not accurate	1. Press and hold the "M" and " 1 " button for three seconds until you hear BEEP twice to restore the factory settings.
	2. Contact the distributor or the manufacturer.

Attention

- Power supply: AC100V - 240V, frequency 50/60HZ;
- Working environment: 32° - 104° F;
- Before cleaning, you have to unplug the power supply cable. Clean with a slightly damp cloth to wipe away the surface dust. Keep all electrical components away from liquids. Do not damage the connection line and keep the plug in a safe position.
- Inside the control box, there are electronic components, metal parts, plastic parts, wires and so on. They should be disposed in accordance with the local laws and regulations. They cannot be disposed as household waste.
- Before using the product, please make sure the product has been installed correctly.
- Before starting use of the product, please read the instructions to fully understand all the product's functions and settings.
- Keep children away from electric height-adjustable desks, control units and handsets. Manufacturer is not responsible of any damages that result from children's unpredictable behaviour.
- Slight noise caused by the multi wedge belt or brake system will not impact the use of this product.
- Do not use corrosive or abrasive materials to clean this product and please dispose of cleaning solutions in an environmentally friendly manner.
- Understand the risks associated with using this product. Children or those with cognitive impairment should not use this product without supervision.
- If the power supply cord is damaged or broken, it must be replaced by the manufacturer or a relevant specialist to avoid any injuries.
- Please operate in a clean and safe environment. For example, do not left around your tools. And always be careful to deal with packaging materials, in order to avoid any kinds of possible danger. Potential choking risk exists when children play with plastic bags!
- If necessary, retain the original package for future transportation.

Recycling and Disposal



This product cannot be disposed of as household waste. To prevent damage to the environment, this product should be recycled. Please use the relevant recycling systems available to you or contract the distributor or manufacturer for recycling assistance.

FlexiSpot Limited Warranty

This limited warranty offered byFlexiSpot covers defects in material or workmanship in new FlexiSpot products. This warranty extends to the original purchaser only and is non-transferable. Only consumers purchasing FlexiSpot products from authorized FlexiSpot retailers or resellers may benefit from our limited warranty.

What is Covered?

The FlexiSpot limited warranty covers our products against defects in material or workmanship as follows:

·FlexiSpot Height Adjustable Desk Frames

15 years: all metal and mechanical parts and components, including motors and electrical components of FlexiSpot Standing Desk E7 series.
10 years: all metal and mechanical parts and components, including motors and electrical components of FlexiSpot Standing Desk E5 series.
5 years: all metal and mechanical parts and components, including motors and electrical components of all other height adjustable desk except for E5, E7 series.

·FlexiSpot Sit-Stand Desktop Workstations

All standing desks purchased on or after October 5, 2016 include a 5-year warranty for the frame, medium-fiber desktop and mechanisms.

·FlexiSpot Desk Bikes

All desk bikes purchased on or after October 5, 2016 include a 3-year warranty for the frame, and a 1-year warranty for the electronics and other mechanisms.

·FlexiSpot Mini Steppers

All desk bikes purchased on or after October 5, 2016 include a 1-year warranty for the frame, and other mechanisms.

·Accessories

All monitor mounts purchased on or after October 5, 2016 include a 5-year warranty for the arms, 3-year warranty for gas spring system and mechanisms.

What are your Remedies?

FlexiSpot will replace at no charge to the consumer the defective parts only or, at FlexiSpot's option, replace any product or part of the product that is defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If FlexiSpot is unable to provide a replacement and repair is not practical or cannot be completed in a timely fashion, FlexiSpot may elect to refund the purchase price in exchange for the return of the product. In the rare event that your FlexiSpot product is defective, we will provide you with a replacement item shipped at no cost to you within the continental United States. The shipping method for replacement products is FedEx Ground, but expedited shipping is available if you choose to pay the additional expense. In addition, you will need to pay the shipping costs if any products need to be shipped to you at an address outside the continental United States.

REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER. FLEXISPOT NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO CREATE FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH THIS PRODUCT.

FlexiSpot Limited Warranty

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What is Covered?

The FlexiSpot limited warranty covers our products against defects in material or workmanship as follows:

•**FlexiSpot Height Adjustable Desk Frames**

E7 height-adjustable desks feature a 15-year warranty for the frame & motor and a 15-year warranty for the controller, switch, electronics and other mechanisms.

•**FlexiSpot Desktop**

All Bamboo desktops feature a 5-year warranty.
All Chipboard and Solid wood feature a 2-year warranty.

•**FlexiSpot Sit-Stand Desktop Workstations**

All sit-stand desktop workstations feature a 5-year warranty for the frame and MDF desktop and 3-year warranty for the gas spring system and other mechanisms.

•**FlexiSpot Desk Bikes**

All desk bikes and parts, including the frame, electronics, and other mechanisms, feature a 1-year warranty.

•**FlexiSpot Chairs and other accessories**

All FlexiSpot chairs and other accessories feature a 1-year warranty.

What are your Remedies?

FlexiSpot will replace at no charge to the consumer the defective parts only or, at FlexiSpot's option, replace any product or part of the product that is defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If FlexiSpot is unable to provide a replacement and repair is not practical or cannot be completed in a timely fashion, FlexiSpot may elect to refund the purchase price in exchange for the return of the product. In the rare event that your FlexiSpot product is defective, we will provide you with a replacement item shipped at no cost to you within the continental Canada. The shipping method for replacement products is FedEx Ground, but expedited shipping is available if you choose to pay the additional expense. In addition, you will need to pay the shipping costs if any products need to be shipped to you at an address outside the continental Canada.

FlexiSpot Limited Warranty

What is Not Covered?

Our limited warranty does not cover any problem that is caused by:

- 1. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
 - 2. Conditions, malfunctions or damage resulting from normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration.
 - 3. Accessories, connected materials and products, or related products not manufactured by FlexiSpot.
 - 4. Conditions, malfunctions or damage resulting from failure to follow the instructions and guidelines relating to the product's intended use.
- Our limited warranty is void if a product is returned with removed, damaged or tampered labels or any alterations (including removal of any component or external cover).

How to File a Claim?

In order to receive the benefit of our limited warranty, you need to process your claim in compliance with the terms of this limited warranty and follow proper return procedure. To request warranty service, please contact customer service via email at contact@flexispot.ca or toll free at 855-585-5618. You will need to provide the sales receipt or other evidence of the date and place of purchase for your FlexiSpot product.

Implied Warranties and Limitation of Damages

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES (INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY, AND FLEXISPOT SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS OR REVENUE, RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, EVEN IF FLEXISPOT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some jurisdictions do not allow limitations on the duration of an implied warranty or the exclusion or limitation of special, indirect, incidental or consequential damages, so the above limitations or exclusions may not apply to you.