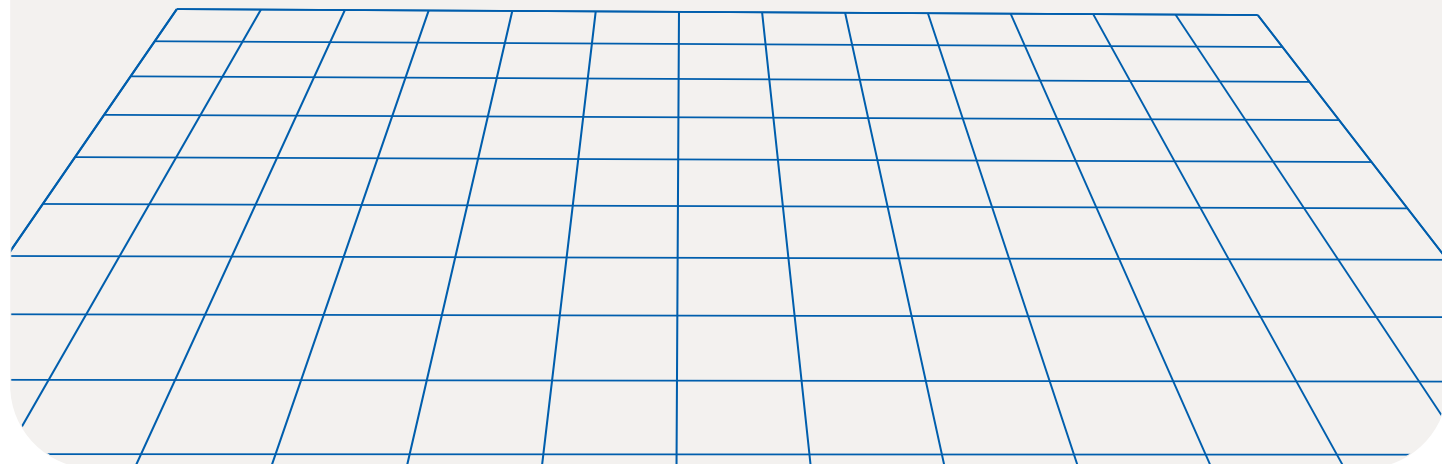


Work like new

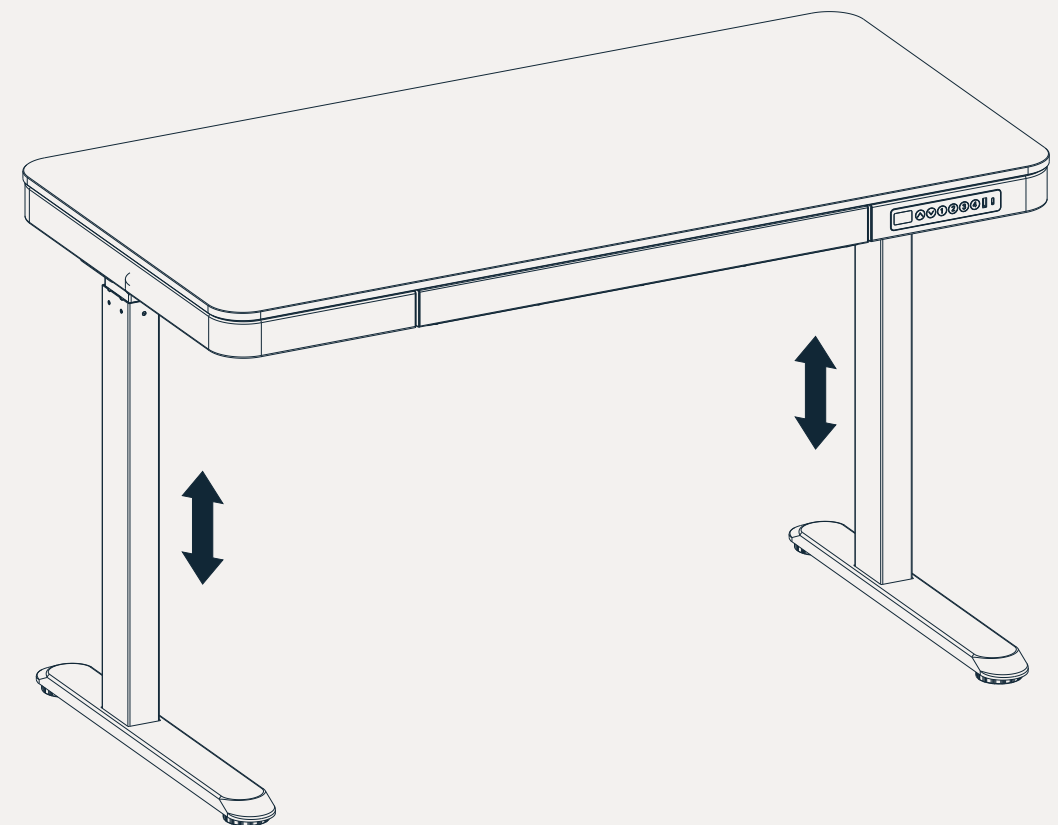


+1 (855) 585-5618



FlexiSpot

Item No. EW9B/EB9W/EB9M/EB9N
User Manual



Specifications

Column Stage	2
Maximum Load Capacity	99 lbs(45KG)
Max Speed	0.98"/s(25mm/s)
Input Voltage	100-240V
Lowest Position	28.3" (720mm)
Highest Position	48" (1220mm)
Desktop Dimension	47.4"x23.8"(1204x604mm)

Accessory Package

The following illustrations are for reference only, and may differ in appearance to the actual product. If you are missing any accessories or experience any installation issues, please contact customer service.

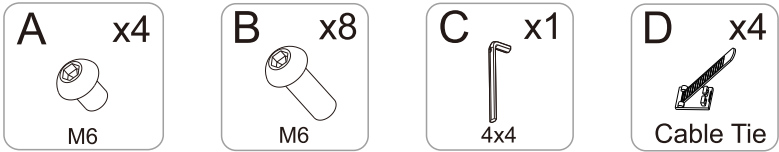
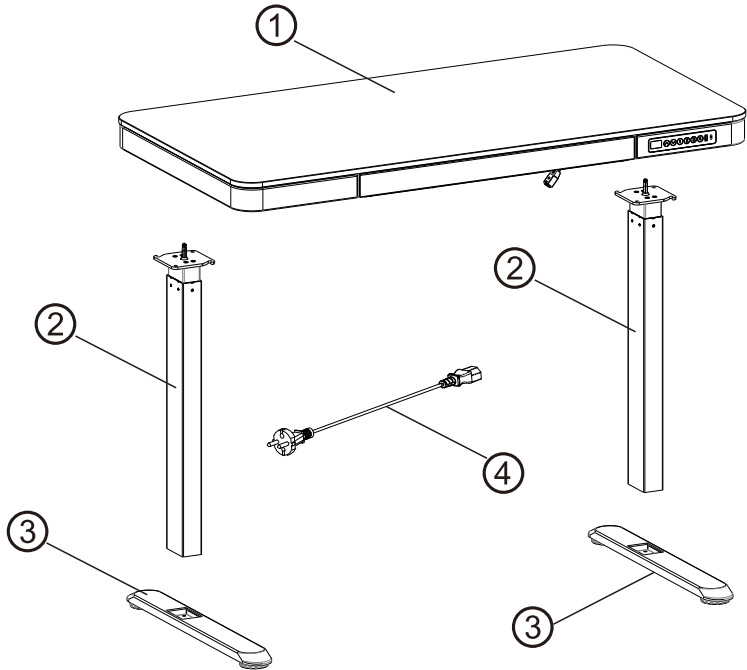


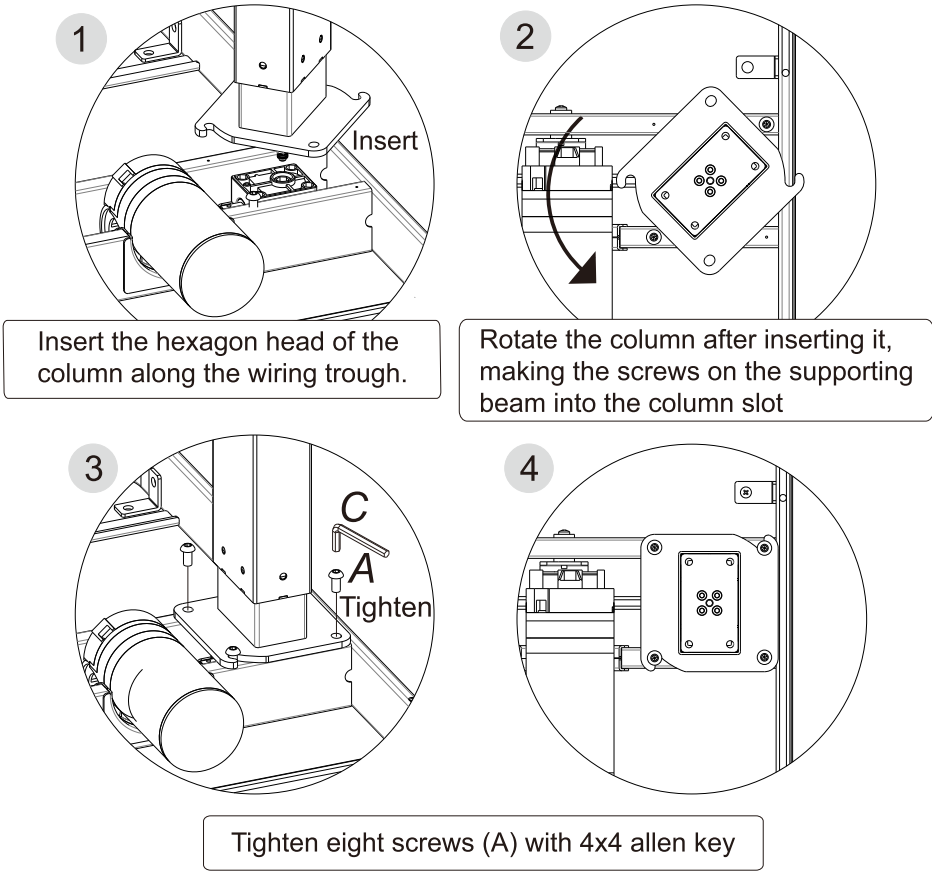
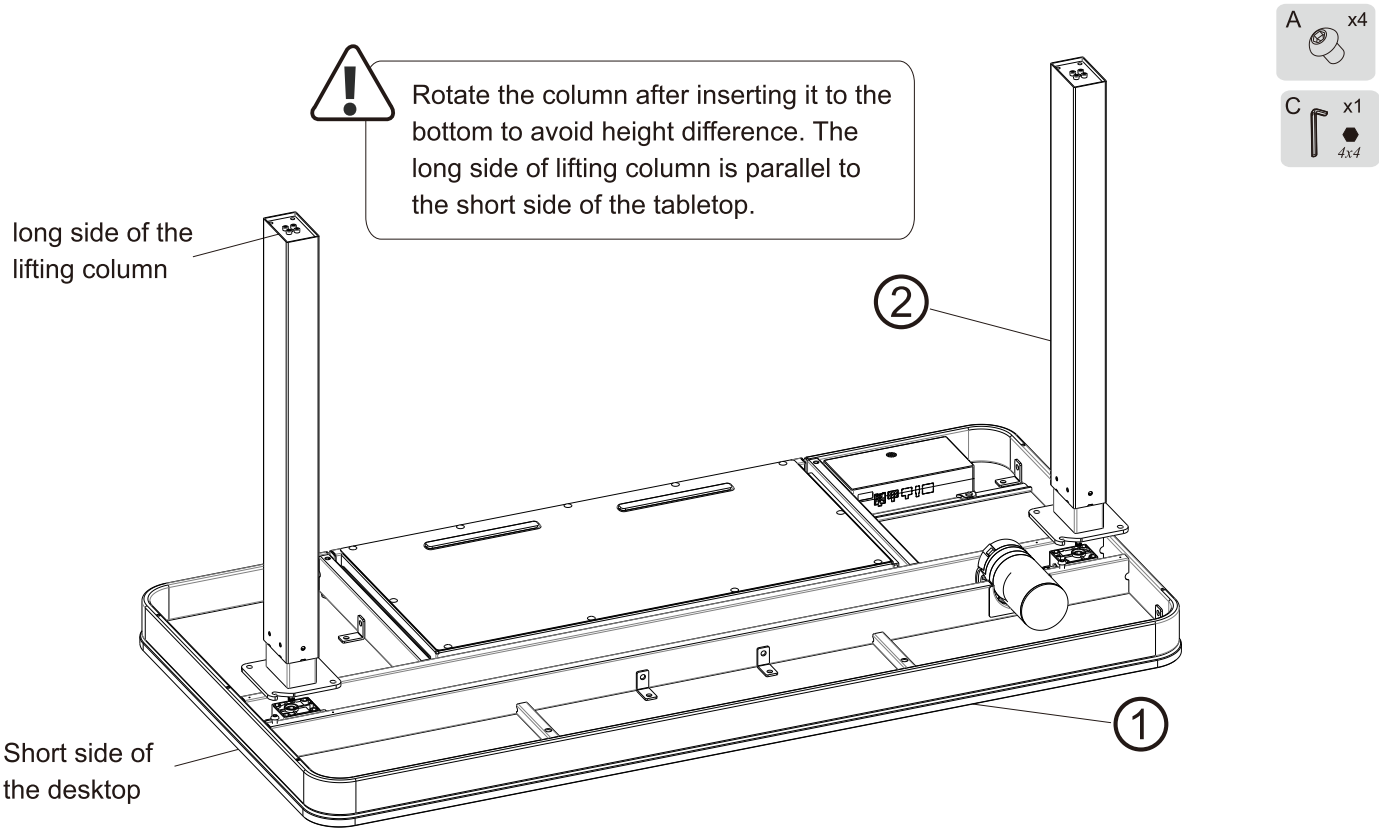
Diagram of Component

No.	Part	Qty
①	Tabletop	1
②	Lifting column	2
③	Desk Feet	2
④	Power Cord	1



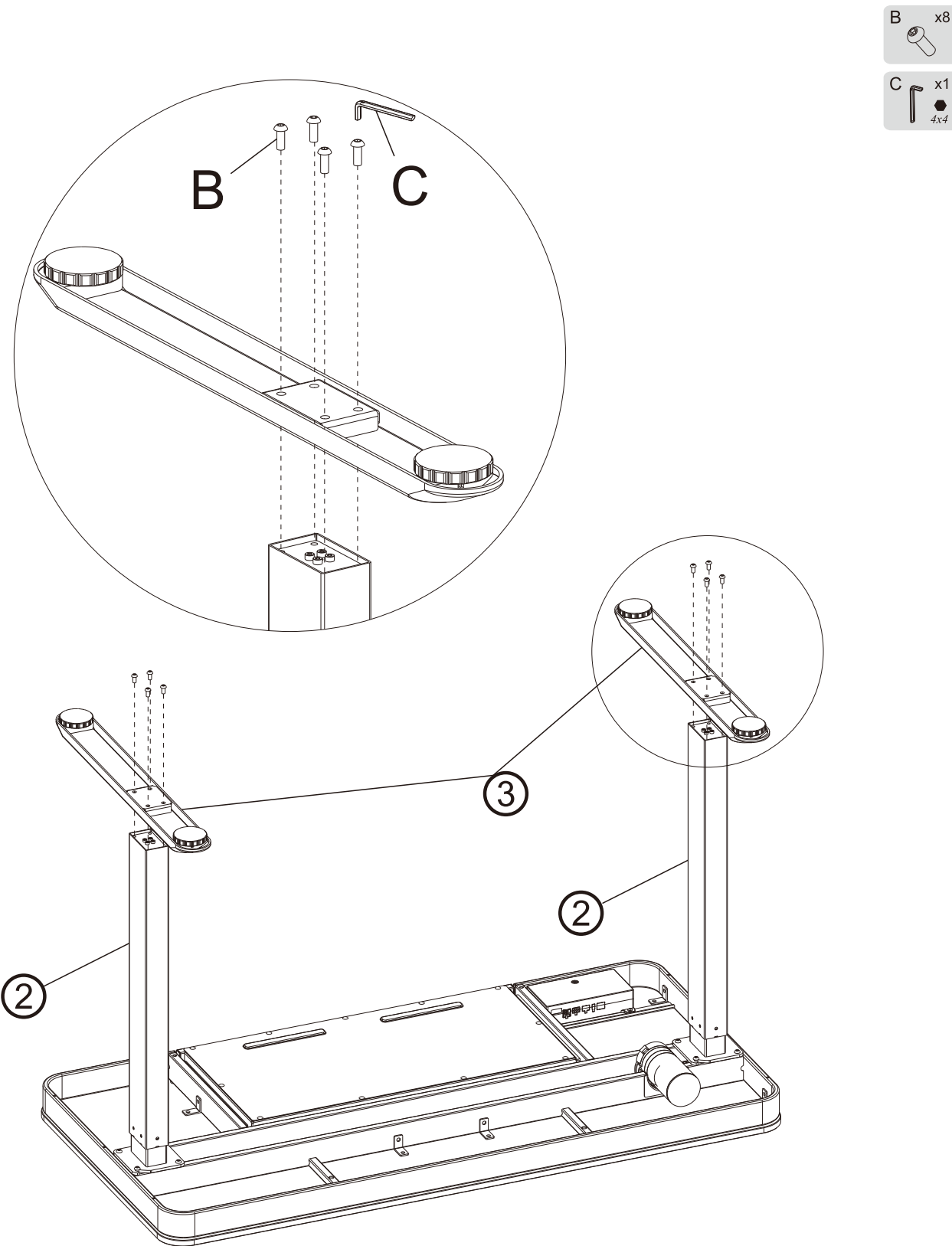
Step 1: Install the Tabletop and the Lifting Columns

Install the lifting column (2) to the tabletop(1), then tighten the screws(A) with allen key (C).



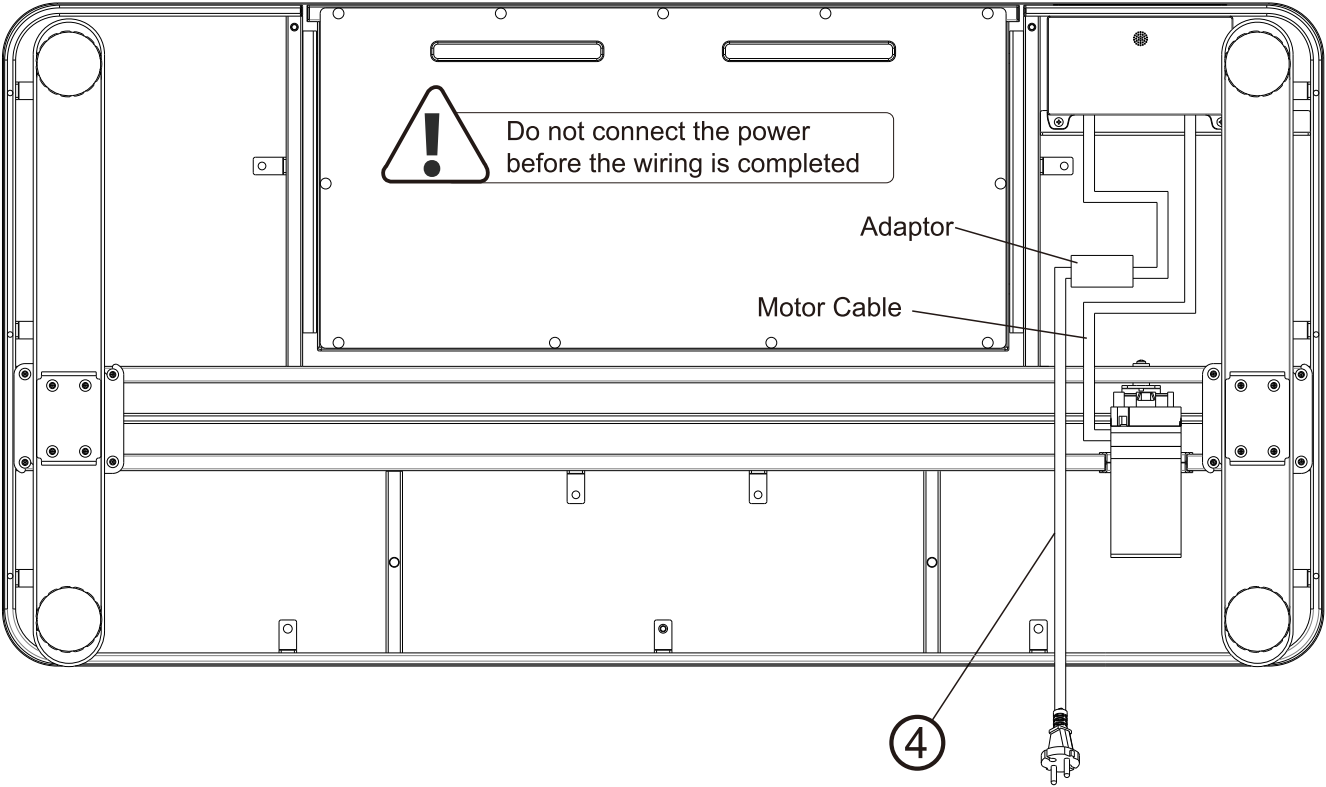
Step 2: Install Desk Feet

Install the desk feet (3) to the lifting columns (2) with the screws (B) and tighten it with 4x4 allen key (C).

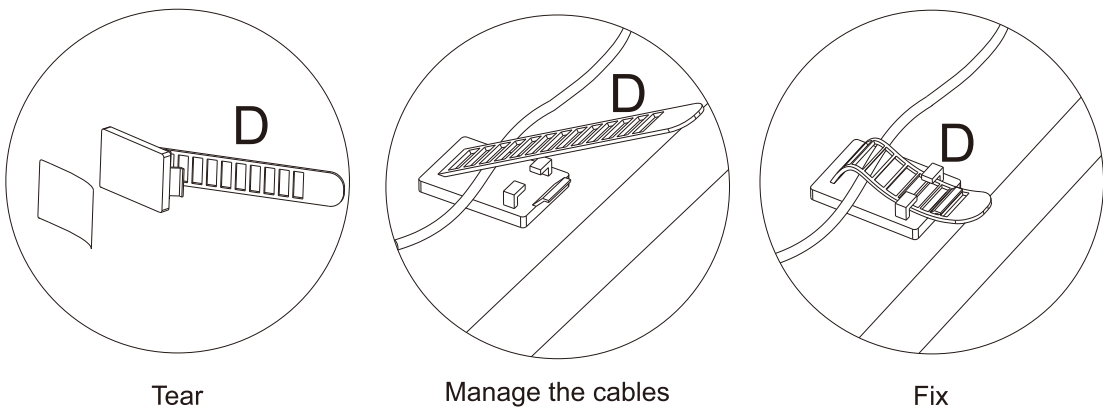


Step 3: Connect the Power Lines

Connect the power cord (4) as shown in the figure, and use the cable tie (D) to sort out and fix the wires.

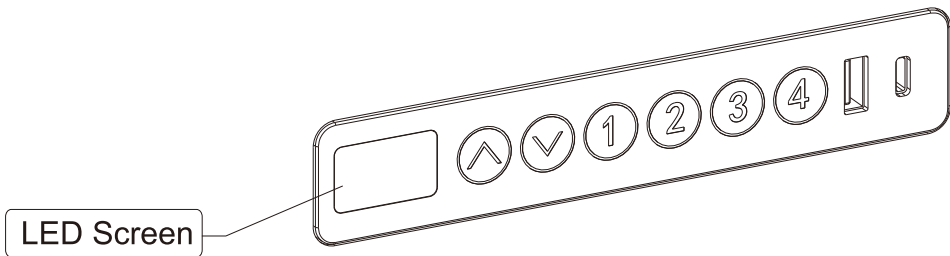


Fix the cables to the tabletop with cable tie(D) to keep desk clean.



Keypad Instruction

Keypad



- 1. Press the up/down button to adjust the height of the desk. When the desktop runs to the lowest point, the screen will display "bot". Otherwise, the desktop will display "top" when the desktop runs to the highest point.
- 2. Key button: "1","2","3","4" are the four height memory keys, long press the button about 3 seconds to record the current height.
- 3. Press the "3" and the "4" buttons simultaneously for 5 seconds, "RST" will be displayed on the screen, keep pressing "▼" button until the desk reaches the lowest point and then bounce up to stop, meaning the desk can work normally.
- 4. The desk has one Type-A port and one type-C port. Each port can power other digital devices, supporting charging protocol:
One USB port: 5V≡3A/9V≡2A/12V≡1.5A/20V≡1.35A 27W Max,
One Type-C port: 5V≡3A/9V≡3A/12V≡3A/15V≡3A/20V≡2.25A, 45W Max,
Dual ports: 7.5W+7.5W. Output will be cut when the desk is rising or going down and when the movement stops, the port will start to output.
- 5. Long press the “up” and “down” button simultaneously to adjust the sensitivity of anti-collision function with a buzzer sound. The anti-collision function will be closed when the screen shows “A-0”; the sensitivity is at level “A-1” when the screen shows “A-1”, the sensitivity is at level “A-2” when the screen shows “A-2”, the sensitivity is at level “A-3” when the screen shows “A-3”, the level “A-3” has the maximum sensitivity.

Troubleshooting:

- a. Reset: When the LED shows "⚡", press "▼" button until the desk reaches its lowest height and rebounds to stop, it means the reset has been finished.
- b. When “step a” doesn't work and the LED shows "E01" or "E02", please retry 18 minutes later.
- c. If the "▼" button doesn't work, please check the cable connection and then cut off the power for at least 10 seconds. Reconnect to the power and press "▼" button to start the reset process when it shows the "⚡".
- d. If all these above process are inefficient, please contact our customer service.

Troubleshooting

Use the following tips to help detected and eliminate common errors. If the error you experienced is not listed below, please contact your supplier. Please do not attempt to investigating and correcting these types of errors yourself.

Fault phenomenon	Method
The desktop could not function	Check if all the cables well connected;
Rising in a low speed	Check if overloaded, max loading: 99 lbs;
The desk moving downwards without any operation	
Automatically Self-Reset	
Go down but not go up or go up but not go down	Reset;
The upper and downward height is not enough	
The desk could not lifted	
Overwork (Duty cycle: Max 2min on/18min OFF)	Restart after suspend for 18mins while connecting with power.

Attention

- Power supply: AC100 - 240 V, frequency 50/60HZ;
- Working environment: 0-40°C;
- Before cleaning, you have to unplug the power supply cable. Clean with a slightly damp cloth to wipe away the surface dust. Keep all electrical components away from liquids. Do not damage the connection line and keep the plug in a safe position.
- Inside the control box, there are electronic components, metal parts, plastic parts, wires and so on. They should be disposed in accordance with the local laws and regulations. They cannot be disposed as household waste.
- Before using the product, please make sure the product has been installed correctly.
- Before starting use of the product, please read the instructions to fully understand all the product's functions and settings.
- Keep children away from electric height-adjustable desks, control units and handsets. Manufacturer is not responsible of any damages that result from children's unpredictable behaviour.
- Slight noise caused by the multi wedge belt or brake system will not impact the use of this product.
- Do not use corrosive or abrasive materials to clean this product and please dispose of cleaning solutions in an environmentally friendly manner.
- Understand the risks associated with using this product. Children or those with cognitive impairment should not use this product without supervision.
- If the power supply cord is damaged or broken, it must be replaced by the manufacturer or a relevant specialist to avoid any injuries.
- Please operate in a clean and safe environment. For example, do not left around your tools. And always be careful to deal with packaging materials, in order to avoid any kinds of possible danger. Potential choking risk exists when children play with plastic bags!
- If necessary, retain the original package for future transportation.

Recycling and Disposal



This product cannot be disposed of as household waste. To prevent damage to the environment, this product should be recycled. Please use the relevant recycling systems available to you or contract the distributor or manufacturer for recycling assistance.

Limited Warranty

This limited warranty covers defects in material or workmanship in new products. This warranty extends to the original purchaser only and is non-transferable.

What is Covered?

The limited warranty covers our products against defects in material or workmanship as follows:

Standing Desk

All standing desks feature a 5-year warranty for the frame and 2-year warranty for the controller, electronics and other mechanisms.

What are your Remedies?

We will replace at no charge to the consumer the defective parts only or, at our option, replace any product or part of the product that is defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If we are unable to provide a replacement and repair is not practical or cannot be completed in a timely fashion, we may elect to refund the purchase price in exchange for the return of the product. In the rare event that your product is defective, we will provide you with a replacement item shipped at no cost to you within the continental United States. The shipping method for replacement products is FedEx Ground, but expedited shipping is available if you choose to pay the additional expense. In addition, you will need to pay the shipping costs if any products need to be shipped to you at an address outside the continental United States.

REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER. WE NEITHER ASSUME NOR AUTHORIZE ANY PERSON TO CREATE FOR ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH THIS PRODUCT.

What is Not Covered?

Our limited warranty does not cover any problem that is caused by:

1. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
2. Conditions, malfunctions or damage resulting from normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration.
3. Accessories, connected materials and products, or related products not manufactured by ours.
4. Conditions, malfunctions or damage resulting from failure to follow the instructions and guidelines relating to the product's intended use.

Our limited warranty is void if a product is returned with removed, damaged or tampered labels or any alterations (including removal of any component or external cover).

How to File a Claim?

In order to receive the benefit of our limited warranty, you need to process your claim in compliance with the terms of this limited warranty and follow proper return procedure. To request warranty service, please contact customer service, toll free at +1 (855) 585-5618. You will need to provide the sales receipt or other evidence of the date and place of purchase for your product.

Implied Warranties and Limitation of Damages

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES (INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY, AND WE SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS OR REVENUE, RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some jurisdictions do not allow limitations on the duration of an implied warranty or the exclusion or limitation of special, indirect, incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Governing Law

This Warranty shall be governed by the laws of the State of California, USA, without giving effect to any conflict of laws principles that may provide the application of the law of another jurisdiction.

How State Law Applies

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.